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ABBREVIATIONS

BPCL	Bharat Petroleum Corporation Limited
BLSP	Bharat Lok Shiksha Parishad
CSR	Corporate Social Responsibility
EVFI	Ekal Vidyalaya Foundation of India
FTS	Friends of Tribal Society
NGO	Non- Governmental Organization
ONGC	Oil & Natural Gas Corporation
PMGDISHA	Pradhan Mantri Gramin Digital Saksharta Abhiyan
RTE	Right to Education Act
SDGs	Sustainable Development Goals
SHSS	Shri Hari Satsang Samiti
SSA	Sarva Shiksha Abhiyan
SSLC	Secondary School Leaving Certificate
CIPET	Central Institute of Petrochemicals Engineering and Technology
IPT	Institute of Petrochemicals Technology
PLL	Petronet LNG Limited
NSQF	National Skills Qualifications Framework
NSQC	National Skills Qualifications Committee
CUSAT	Cochin University of Science and Technology

GOI	Government of India
CAD	Computer-Aided Design
CAM	Computer-Aided Manufacturing
CAE	Computer-Aided Engineering
CNC	Computer Numerical Control
AMHSSC	Apparel Made-Ups and Home Furnishing Sector Skill Council
LNG	Liquefied Natural Gas
MOU	Memorandum of Understanding
NGO	Non-Governmental Organization
NSQF	National Skills Qualifications Framework
FY	Financial Year
PLL	Petronet LNG Limited
SVHMS	Swami Vivekanand Health Mission Society
INR	Indian Rupees
IIT	Indian Institute of Technology
JEE	Joint Entrance Examination
NIT	National Institutes of Technology

**EXECUTIVE
SUMMARY**



SUMMARY

1. EKAL VIDYALAYA AND EKAL-ON-WHEELS IN GUJARAT AND KERALA



Implementation year

FY 2021-22



Implementing Partner

Ekal Gramathan Foundation and Friends of Tribal Society



Assessment year

FY 2024-25



Project locations

Gujarat and Kerala



Beneficiaries

100 villages of Bharuch in Gujarat under the Ekal on Wheel initiative. 200 Ekal Vidyalayas in rural and tribal villages of Gujarat (150) and Kerala (50)



Project Budget

₹92,17,510/-



SDG Goals



PROJECT ACTIVITY



Conduct regular computer literacy workshops to build self-confidence and social respect among students.



Establish mobile computer training facilities to provide internet access and facilitate online courses, train bookings, and exams.



Organise employment-oriented training sessions to create opportunities in the computer industry and bridge the digital gap.



Implement language development classes focusing on listening, speaking, reading, and writing skills.



Educate children on personal hygiene, emphasising cleanliness and the use of public and personal toilets.



Arrange cultural appreciation programs to foster understanding of the country's heritage and traditions.



KEY OUTCOMES



100.0%

of respondents expected skill development from the program before joining.



80.0%

of respondents deemed the programs highly relevant to local job opportunities.



96.0%

of respondents were paid a training fee ranging from ₹100 to ₹500 for the program.



92.0%

of respondents reported that the program covered financial literacy topics like saving and investment.



86.0%

of respondents noted improved communication skills as a personal growth aspect beyond technical skills.



88.0%

of respondents received clear instructions from the trainer.



84.0%

of respondents expressed a preference for sessions that address specific questions within the program.



The majority of respondents cited family as their primary inspiration for joining Ekal Vidyalaya.

KEY IMPACTS



88.0%

of respondents noted an improvement in their typing skills through the program.



96.0%

of respondents expressed high satisfaction with the teaching and assessment processes of the training program.



100.0%

of respondents said that their computer skills developed through this program.



94.0%

of respondents indicated that the program has positively influenced their overall well-being and happiness.



96.0%

of respondents reported paying a training fee ranging from ₹100 to ₹500.



86.0%

of respondents reported a significant improvement in their perception of computer skills and financial literacy post-program.



96.0%

of respondents were part-time employed after joining the program.



84.0%

of respondents stated that the importance of computer literacy for personal and professional development was significantly reduced through this program.

2. PETRONET KASHMIR SUPER 30 AND NATIONAL SUPER 100



Implementation year

FY 2021-22



Assessment year

FY 2023-24



Beneficiaries

30 for Delhi and 50 for Kashmir



Implementing Partner

The Centre for Social Responsibility and Leadership (CSRL)



Project locations

Delhi and Kashmir



Project Budget

- Petronet Kashmir Super 30: ₹1,14,00,000/-
- National Super 100: ₹78,00,000/-



Sample Size


National Super 100 - 10 Students, 4 Parents, Kashmir Super 30- 10 Students, 4 Parents





SDG Goals





PROJECT ACTIVITY


 Selection of 80 underprivileged students from Jammu & Kashmir (50) and Delhi/NCR (30) based on agreed criteria with Petronet LNG Limited (PLL)


 Conducting an online induction program for the batch and counselling prior to enrollment.


 Enrolling selected students for the program in their respective program locations.


 Undertaking regular classroom sessions, started focusing on Physics, Chemistry, and Mathematics.


 Scheduled hours for each subject: Physics, Chemistry, and Math, ensuring a balanced focus on all subjects, along with all teaching learning resources such as question bank, study materials, and audio-visual learning materials.


 Ensure a healthy and conducive environment for learning with safe infrastructures, healthy-nutritious food and hygienic living patterns.

 Provision of planned academic modules and study materials, including Topic Practice Papers, to enhance analytical skills.

 Personalised attention and troubleshooting sessions conducted by Academic Officers to address individual student queries.

 Regular tests and assessments to review individual student performance and progress with the utilisation of Google Sheets, etc.

 Engagement of top-notch faculty to provide quality education and personalised mentoring.

 Promotion of peer learning in small groups to facilitate knowledge sharing and mutual support.



KEY OUTCOMES

NATIONAL SUPER 100



90.0%

of the beneficiaries rated the program excellent, suggesting that the participants were very satisfied with the quality of coaching and academic support they received.



100.0%

of the beneficiaries rated satisfaction with the infrastructure and facilities provided at the program centre as excellent.

KASHMIR SUPER 30



70.0%

of the beneficiaries felt that the program facilitated building a strong network of connections with professionals in their field of interest.



90.0%

of the beneficiaries felt that supplementary learning materials provided through the program were most impactful in their preparation.

KEY IMPACTS

NATIONAL SUPER 100



75.0%

of beneficiaries observed positive changes in family dynamics or interactions as a result of their child's participation in the program.



A substantial 90% of beneficiaries reported a significant increase in confidence, while 10% experienced a moderate increase.

KASHMIR SUPER 30



75.0%

of the parents of the students observed positive changes in family dynamics through the program participation.



90.0%

of the beneficiaries suggested that they did not feel any financial barrier while participating in the program.

3. TABLETS TO THE TEACHERS AT SOUTH DELHI MUNICIPAL CORPORATION SCHOOLS



Implementation year

FY 2021-22



Project locations

Delhi



Assessment year

FY 2024-25



Project Budget

₹1,00,00,000/-



Total Beneficiaries

750 teachers



Sample Size

50



Implementing Partner

Petronet LNG



SDG Goals



PROJECT ACTIVITY



Providing Tablets to the teachers at
Schools run by South Delhi Municipal
Corporation



Training for effective use of tablets



Provide guidance for troubleshooting
of any issue while using the tablet



KEY OUTCOMES



98.0%

of respondents found the tablets effective in delivering sessions to students.



82.0%

respondents found the tablets to be beneficial for project-based learning activities



98.0%

respondents used the tablets for research of classroom sessions.



88.0%

of respondents recognise Petronet LNG as the supporting organisation.

KEY IMPACTS



98.0%

of the respondents mentioned that tablets increased active participation during classes.



92.0%

of respondents found tablet learning creativity learning through digital content.



96.0%

of the respondents did not face any challenges during the sessions.



99.0%

of the respondents witnessed higher understanding of subjects.

4. INSTALLATION PSA OXYGEN GENERATION PLANTS



Implementation year

FY 2021-22



Project locations

Idukki, Kerala and Delhi



Assessment year

FY 2024-25



Project Budget

₹11,95,00,000/-



Beneficiaries

50,000 plus



Sample Size

100



Implementing Partner

Direct implementation by Petronet LNG Limited



SDG Goals



PROJECT ACTIVITY



Installation of PSA Oxygen Generation Plants.



Implement educational programs to inform the community about the benefits and operation of PSA Oxygen Generation Plants.



Perform ongoing maintenance and provide support to ensure the continuous operation of the oxygen generation plants.



KEY OUTCOMES



92.0%

of the respondents are very satisfied with the accessibility and availability of oxygen from the plants.



100.0%

of the respondents noted a significant improvement in healthcare services due to the installation of PSA Oxygen Generation Plants.



96.0%

of the respondents find the PSA Oxygen Generation Plants very accessible.



100.0%

of the respondents agree that the installation of the plants has positively impacted community health.



96.0%

of the respondents are very well-informed about the importance and operation of PSA Oxygen Generation Plants.

KEY IMPACTS



100.0%

of the respondents observed improved treatment outcomes due to the availability of oxygen from the plants.



100.0%

of the respondents believe that the plants have positively affected the community's health.



100.0%

of the respondents agree that there is a need for additional PSA Oxygen Generation Plants in the region.



100.0%

of the respondents consider the program's positive changes to be highly sustainable.



All respondents are interested in participating in awareness campaigns or educational programs about the plants.

5. MOBILE MEDICAL UNITS



Implementation year

FY 2021-22 and 2022-23



Project locations

Delhi, Dahej, Kochi



Assessment year

FY 2024-25



Project Budget

₹1,45,60,000/-



Beneficiaries

5,000



Sample Size

200



Implementing Partner

Wockhardt Foundation



SDG Goals



PROJECT ACTIVITY



Deployment of Mobile Medical Units (MMUs) for outreach in underserved areas.



Provision of free health consultations and diagnostic services through MMUs.



Distribution of essential medicines and treatments via MMUs.



Conducting health education and awareness programs for chronic disease management.



Monitoring and evaluating patient health outcomes and treatment efficacy.



Training of MMU staff on patient care and medical procedures.



Collaborating with local health authorities and organisations for integrated service delivery.



Collecting and analysing data on health improvements and patient satisfaction.



KEY OUTCOMES



88.0%
of respondents preferred MMU for health care after the intervention.



91.7%
of respondents were able to make lifestyle modifications to manage chronic conditions better.



98.7%
of respondents appreciated the free consultation provided by MMU.



90.0%
of respondents felt MMU treatment effectively prevented the worsening of chronic conditions.



82.7%
of respondents experienced a general improvement in their overall health due to MMU services.



64.7%
of respondents reported better health management because of MMU.



96.0%
of respondents found the medicines provided by MMU effective for faster recovery.



92.7%
of respondents were able to reduce the severity of acute conditions due to MMU treatment.

KEY IMPACTS



28.7%
of respondents above 60 years benefitted from MMU services.



96.7%
of respondents saw no wage loss after the intervention compared to 66% before.



66.0%
of respondents reported about reduction in wage loss due to less time spent on hospital visits post-MMU.



96.0%
of respondents found MMU medicines very effective compared to other facilities.



50.0%
of respondents learned of their abnormal Hb count through MMU diagnosis.



50.0%
of respondents observed reduction in travel distance for medical care due to MMU intervention.



83.3%
of respondents felt MMU staff treated them cordially.



88.0%
of respondents experienced speedy recovery compared to other health facilities due to MMU.

6. CHARITABLE HOSPITAL AT DHRAMAWALA, DEHRADUN



Implementation year

FY 2021-23



Project locations

Dharamawala village in Dehradun district



Assessment year

FY 2024-25



Project Budget

₹1,61,09,514/-



Beneficiaries

Underserved populations from vulnerable communities



Sample Size

100



Implementing Partner

Swami Vivekanand Health Mission Society



SDG Goals



PROJECT ACTIVITY



Construction of an additional floor of the existing hospital to have an In-Patient Department, Intensive Care Unit, new Operation Theatre Unit and Cath Lab.



KEY OUTCOMES



1/3rd of the respondents belonged to families with a monthly family income of less than Rs.10,000, highlighting the need for such interventions in communities which lack the economic resources to spend on medical expenses.



A small number of respondents visited quacks to avail medical care. This shows that these communities are at risk of being exploited by unprofessional medical practitioners.



More than 3/4th of the majority now visit the Primary Healthcare Centre supported by the client, which underscores the transition created towards accessing quality healthcare facilities.

KEY IMPACTS



All the respondents reported a positive change in the availability of sufficient seating arrangement, proper ventilation, functional drinking water stations, availability of doctors, functional toilets for patients as well as accessibility of wheelchairs. This has significantly enhanced the quality of care provided at the hospital.



All the respondents mentioned that they experienced an overall improvement in the infrastructure and services, which testifies to the effectiveness of the program in achieving its objectives of improving the medical care infrastructure.



All the respondents reported much-improved health conditions, highlighting the long-term impact created by the program.

7. SKILL DEVELOPMENT TRAINING IN PLASTICS TECHNOLOGY



Implementation year

FY 2021-22



Project locations

Kochi



Assessment year

FY 2024-25



Project Budget

₹1,51,00,000/-



Beneficiaries

200



Sample Size

100



Implementing Partner

Central Institute of Petrochemicals
Engineering and Technology (CIPET)



SDG Goals



PROJECT ACTIVITY



Designed and structured course modules for skill training in petrochemicals and plastics.



Provided training in communication skills, computer literacy, and job readiness.



Conducted awareness campaigns to attract and enrol eligible participants.



Organised industry-led classes and exposure visits to provide real-world insights.



Registered participants and provided orientation sessions outlining program expectations.



Conducted assessments and awarded certificates to participants upon successful completion of the course.



Delivered theoretical and practical training sessions focused on plastic processing and testing.



Offered support in job placement through mock interviews and job readiness workshops.



KEY OUTCOMES



96.0%

of the respondents were satisfied with the practical training facilities and equipment provided.



98.0%

of the respondents felt completely prepared for the assessment tests after completing the training.



100.0%

of the respondents were either satisfied or very satisfied with the NAIPUNYAM Skill Training Programme.



99.0%

of the respondents received a certificate, boosting their employability.



67.0%

of the respondents found the soft skill training very adequate, improving communication and job readiness.



64.0%

of the respondents felt the program exceeded their expectations in terms of skill development and job readiness.



65.0%

of the respondents found the course material very effective in enhancing their learning experience.



64.0%

of the respondents found the placement assistance extremely helpful in securing a job.



63.0%

of the respondents found the theoretical sessions very helpful in understanding concepts.

KEY IMPACTS



98.0%

of the respondents secured full-time employment after completing the course.



84.0%

of the respondents did not face challenges in their current job, indicating successful job placement and satisfaction.



50.0%

of the respondents found on-the-job training opportunities extremely beneficial in applying skills in real-world scenarios.

8. SKILL DEVELOPMENT PROGRAMME IN APPAREL SECTOR WITH APPAREL MADEUPS & HOME FURNISHING



Implementation year

FY 2021-22



Project locations

Varanasi



Assessment year

FY 2024-25



Project Budget

₹1,89,00,000/-



Total Beneficiaries

500



Sample Size

100



Implementing Partner

Apparel Made-Ups and Home Furnishing Sector Skill Council (AMHSSC)



SDG Goals



PROJECT ACTIVITY



Conducted an initial needs assessment to identify skill gaps and employment opportunities.



Conducted mock interview sessions to enhance job readiness and employability skills.



Engaged the community to raise awareness about the skill development program.



Issued certificates upon successful completion of the course.



Provided pre-admission counselling to assist participants in selecting appropriate courses.



Assisted participants in securing employment related to the skills learned.



Facilitated the enrollment and registration process.



Provided ongoing support to participants after placement, including troubleshooting job-related challenges.



Organized practical workshops for hands-on experience.



KEY OUTCOMES



100.0%

of the respondents were highly satisfied with the teaching and assessment processes.



100.0%

of the respondents could relate the lessons to practical work in the workplace.



65.0%

of the respondents secured a job with the support of the skill development centre.



65.0%

of the respondents started their own business after completing the course.



100.0%

of the respondents completed the full term of the course.



55.0%

of the respondents received regular mock interview training during the mid-session.



53.8%

of the respondents found a job more than three months after completing the course.



66.7%

of the respondents earned between Rs. 10,000-15,000 in their first job after completing the course.

KEY IMPACTS



52.6%

of the respondents are now able to save money for the future.



42.1%

of the respondents can now bear the medical costs of their family members. now able to save money for the future.



36.8%

of the respondents are now able to cover the education costs of their family members.



21.1%

of the respondents have been able to create assets post-training.



15.8%

of the respondents contributed to new construction or repairs of their homes.



15.8%

of the respondents managed to bring drinking water connections to their homes.



50.0%

of the respondents have been employed in their current job for six months to a year.



20.0%

of the respondents are doing a job or business in a different trade than in what they were trained.

9. SUPPORTING SWACHHTA ABHIYAN AND DISASTER MANAGEMENT ACTIVITIES OF BHARUCH NAGARPALIKA



Implementation year

FY 2021-22



Implementing Partner

Bharuch Nagarpalika, Gujarat



Assessment year

FY 2024-25



Project location

Bharuch



Beneficiaries

50,000



Project Budget

₹1.86 Cr



SDG Goals



Alignment with National policies and programs

Swachh Bharat Abhiyan (Clean India Mission), National Disaster Management Plan, National Policy on Solid Waste Management, Health and Family Welfare Programs, Atal Mission for Rejuvenation and Urban Transformation

PROJECT ACTIVITY



Procurement of truck road sweeping machines.



Procurement of Ultra High Pressure Fire Mini Tender with 2500 water tank capacity



Capacity building program for emergency response.



Awareness Session within the community on safe hygiene practices.



KEY OUTCOMES



96.0%

of the respondents reported daily use of the truck-mounted road sweeping machine for cleaning.



88.0%

of the respondents said the sweeping machine improved road and street cleanliness.



84.0%

of the respondents noted improved fire emergency response due to the fire tender.



72.0%

of the respondents received soap kits; 28% received Swachhta books.



90.4%

of the respondents expressed interest in updates on future Swachh Bharat Abhijan activities.



96.0%

of the respondents observed no change in community participation despite Swachhta Abhijan's efforts.

KEY IMPACTS



62.4%

of the respondents stated health and hygiene talks by experts raised sanitation awareness.



100.0%

of the respondents noticed improved attitudes towards cleanliness among community members.



96.0%

of the respondents observed less plastic and other waste in beaches and fishing areas.



100.0%

of the respondents rated community involvement and cooperation in initiatives as good.



100.0%

of the respondents rated the effectiveness of the sweeping machine and fire tender as excellent.



96.8%

of the respondents were highly satisfied with Swachhta Abhijan and Disaster Management initiatives.

01. INTRODUCTION

ABOUT PETRONET LNG LIMITED

Founded in 1998, Petronet LNG Limited is a joint venture company with equity participation from four oil and gas companies in Maharashtra viz. Oil and Natural Gas Corporation (ONGC), Indian Oil Corporation Limited (IOCL), GAIL (India) Limited (GAIL) and Bharat Petroleum Corporation Limited (BPCL). It is one of the fastest-growing world-class Public Limited Companies in the Indian energy sector, working on the import, storage, and regasification of Liquefied Natural Gas. The country's first LNG receiving and regasification terminal at Dahej (Gujarat) and Cochin (Kerala) was also set up by PLL. The company is also exploring suitable opportunities within and outside India to expand its business presence. It is committed to corporate social responsibility through its various initiatives in the fields of education, healthcare, community development and entrepreneurship to meet the priority needs of the marginalised and underserved communities.

ABOUT NGO PARTNERS

Ekal Cramothan Foundation and Friends of Tribal Society

Founded in 1989 with registered office at Kolkata, relentlessly work to raise resources for schools with integrated & holistic approach by promoting cultural heritage for development.

The Centre for Social Responsibility and Leadership (CSRL)

Centre for Social Responsibility and Leadership (CSRL), a society registered under the Society Registration Act XXI of 1860. CSRL (Centre for Social Responsibility and Leadership) is an organisation dedicated to promoting excellence in CSR activities, particularly in the education sector. CSRL provides coaching and mentoring to talented, underprivileged students, helping them gain admission to premier engineering institutions in India. CSRL operates twenty-three centres across the country.

Delhi Municipal Corporation

The Delhi Municipal Corporation came into existence 1958 is among the largest municipal bodies in the world providing civic services to a population of about 20 million citizens in the capital city Delhi. It is headed by the Mayor of Delhi. The municipal corporation covers an area of 1,397.3 km² with an annual budget of the corporation above ₹16,000 crore the corporation is responsible to provide basic amenities to its citizen like safe drinking water, healthcare facilities and quality education.

Wockhardt Foundation

A prominent non-profit organisation dedicated to improving healthcare and social welfare in India. Established by the Wockhardt Group, the foundation focuses on delivering essential medical services, including primary health care, maternal and child health programs, and emergency relief during disasters. Through its extensive network of mobile medical units, health camps, and community health initiatives, the Wockhardt Foundation strives to enhance access to quality healthcare for underserved populations. The organisation also emphasises education, vocational training, and community development, aiming to create a holistic impact on the lives of vulnerable communities and promote sustainable development across various regions of India.

Swami Vivekanand Health Mission Society

Founded in 2012 by a group of young doctors and some philanthropists, Swami Vivekanand Health Mission Society is continuing its mission of providing high-quality charitable health care to mankind. The society started its journey by establishing its first charitable project in the form of a small dispensary at Dharmawala, a tribal-dominated village, situated 40 km from Dehradun, Uttarakhand and bordering the states of Himachal Pradesh and Uttar Pradesh. Society believes in the motto Nar Sewa Narayan Sewa (Service to Mankind is Service to God). It works towards providing quality healthcare to the deprived, tribal, pilgrims and needy, along with a strong-willed approach to establishing more hospitals in phases. It has also upgraded the small dispensary of Dharmawala to a full-fledged multi-specialty hospital. Society, with its vision and mission as the guiding principles, also established charitable hospitals in three of the Char Dhams of the state of Uttarakhand, and presently, the society is running 11 charitable hospitals in the state of Uttarakhand.

Apparel Made-Ups & Home Furnishing Sector Skill Council (AMHSSC)

AMHSSC has been proactively spearheading the skilling initiatives under the aegis of Ministry of Skill Development & Entrepreneurship, Government of India. The Council aims to skill maximum number of people across the nation with high scalability while maintaining the highest standards in both the public and private sector. The National Council on Skill Development mandates skill formation to develop the workforce with enhanced skill through structured program.

Central Institute of Petrochemicals Engineering and Technology (CIPET)

CIPET is a leading academic and technical institution under the Department of Chemicals and Petrochemicals, Ministry of Chemicals and Fertilizers, Government of India. Established to advance the field of plastics and petrochemicals, CIPET offers a comprehensive range of programs covering design, tooling, manufacturing, production engineering, and quality assurance. Operating from 44 locations nationwide, CIPET caters to the needs of the polymer and allied industries. Its extension centre, CIPET: IPT-Kochi, located in Kerala, provides specialised academic programs in polymer sciences and biopolymers in collaboration with Cochin University of Science and Technology (CUSAT), alongside vocational training and skill development initiatives aligned with the National Skills Qualifications Framework (NSQF).

Bharuch Nagarpalika

Bharuch Nagarpalika was formed in the year of 1915 by the Gujarat Town Planning and Urban Development Act of 1976, as per the provisions of Bharuch Nagarpalika area development authority board the prime function of the Nagarpalika is to provide basis amenities to the citizens it also acts as a caretaker for educational institutions, city civil Hospital and Government transport facilities.

GEOGRAPHICAL COVERAGE & LIVES TOUCHED



02 RESEARCH METHODOLOGY

Petronet LNG India Limited engaged SoulAce to conduct an impact assessment study to evaluate the impacts of the program implemented in the FY. 2021-22 under their CSR initiatives based on thematic areas of 'Education, Healthcare, Skill Development and Environment'.

The impact assessment study was conducted in the fiscal year 2024-25.

USE OF MIXED METHOD APPROACH

The assessment used a mixed-methods approach, combining qualitative and quantitative research methodologies to provide a full review. Qualitative methods investigated individuals' experiences, providing nuanced insights, whereas quantitative approaches collected and evaluated numerical data, providing statistical insights and spotting trends. This study methodology utilised a descriptive framework, allowing for detailed analysis and examination of program features. Descriptive research, noted for its capacity to provide complete overviews and detect trends, was critical to understanding the program's current state. Qualitative methods investigated individuals' experiences, providing nuanced insights, whereas quantitative approaches collected and evaluated numerical data, providing statistical insights and spotting trends. This study methodology utilised a descriptive framework, allowing for detailed analysis and examination of program features. Descriptive research, noted for its capacity to provide complete overviews and detect trends, was critical to understanding the program's current state.

RESEARCH DESIGN



Research design used

Descriptive research design



Sampling technique

Purposive sampling

QUANTITATIVE APPROACH

A structured interview schedule was utilised to gather measurable data for assessing the impact of various CSR initiatives.

QUALITATIVE APPROACH

Interviews were conducted with key project stakeholders to gain a thorough understanding of the initiative's outcomes and perspectives.

TRIANGULATION

The study employed multiple strategies to ensure accurate and reliable results. Information was gathered from various sources like field notes, interviews with recipients and community members, and feedback from project volunteers. This systematic approach helped in accurately assessing the program's impact. Additionally, the study used different research methods such as surveys, interviews, and group discussions, which allowed for cross-verifying data and reducing bias. These methods ensured that the analysis was robust and trustworthy, thereby enhancing the validity of the findings.

STUDY TOOLS



Questionnaire for Primary Beneficiaries:

Structured questionnaires were produced for key beneficiaries in each focal region, aligned with project characteristics and predetermined indicators, to guarantee systematic data collection prior to the survey.



Questionnaires for stakeholders:

Semi-structured questionnaires were created for stakeholders, allowing for one-on-one interviews to elicit testimonies from beneficiaries and stakeholders across all emphasis areas, providing thorough insight collection.

COMMITMENT TO RESEARCH ETHICS

INFORMED CONSENT

Before agreeing to participate, participants were given thorough information about the study's objectives, methods, potential risks, and benefits. They participated willingly and completely understood the research objectives.

CONFIDENTIALITY AND PRIVACY

Personal data confidentiality and privacy were strictly observed throughout the investigation. All collected data was securely kept and available only to authorised persons. Any supplied information was anonymised to preserve privacy.

VOLUNTARY PARTICIPATION

Participants opted to participate in the study voluntarily, with no pressure. They might withdraw at any moment with no ramifications, and their choice was unconditionally accepted.

ETHICAL TREATMENT

The ethical principles were rigorously observed, ensuring that participants were treated with decency and respect. Measures were put in place to reduce any possible injury or discomfort while prioritising the well-being and rights of all participants.

SAMPLING FRAMEWORK

Project Name	State	District	Sample Size
Ekal Vidyalaya and Ekal-on-wheels	1. Gujarat 2. Kerala	1. Bharuch 2. Wayanad	200
Petronet Kashmir Super 30 and National Super 100	1. Delhi 2. Jammu & Kashmir	1. Delhi 2. Chandigarh 3. Srinagar	100
Tablets to the teachers at Schools run by Delhi Municipal Corporation	1. Delhi	1. Delhi	50
Installation PSA Oxygen Generation Plants	1. Delhi 2. Kerala	1. Delhi 2. Idduki	100
Mobile Medical Units	1. Delhi 2. Gujarat 3. Kerala	1. Delhi 2. Bharuch 3. Ernakulum	200
Charitable hospital at Dhramawala,	1. Uttarakhand	1. Dehradun	100
Skill development training programme in Plastics Technology	1. Kerala	1. Ernakulum	100
Skill Development Programme in Apparel Sector with Apparel Madeups & Home Furnishing	1. Uttar Pradesh	1. Varanasi	100
Supporting Swachhta Abhiyan And Disaster Management activities of Bharuch Nagarpalika	1. Gujarat	1. Bharuch	250

03 THEMATIC AREAS



3.1 EDUCATION

PROJECT 1:

EKAL VIDYALAYA AND EKAL-ON-WHEELS

PROJECT 2:

PETRONET KASHMIR SUPER 30 AND NATIONAL SUPER 100

PROJECT 3:

TABLETS FOR THE TEACHERS AT SCHOOLS RUN BY DELHI MUNICIPAL CORPORATION



PROJECT 1: EKAL VIDYALAYA AND EKAL-ON-WHEELS

DEMOGRAPHY AND SOCIO-ECONOMIC PROFILE OF THE BENEFICIARY POPULATION

CHART 1: GENDER WISE DISTRIBUTION

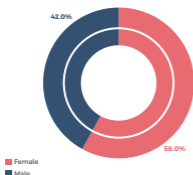


CHART 2: EDUCATIONAL BACKGROUND

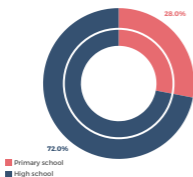


CHART 3: AGE WISE DISTRIBUTION OF RESPONDENTS



CHART 4: FAMILY'S OCCUPATION

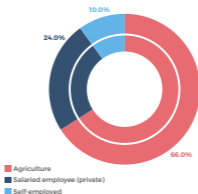


CHART 5: APPROX MONTHLY FAMILY INCOME

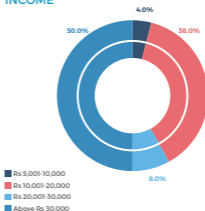


CHART 6: TOTAL NUMBER OF MEMBERS IN THE FAMILY

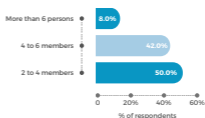
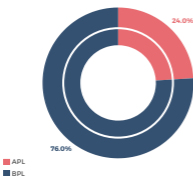


CHART 7: TYPE OF RATION CARD



- The majority of the respondents surveyed were female/girls.
- The majority of the respondents were educated up to high school, while a significant portion of them were educated only up to primary school.
- The majority of respondents were between the ages of 7 and 10, with the biggest representation being in the age range of 3 to 14 years.
- The majority of the respondents were engaged in agriculture, followed by 24% of those who were salaried employees in the private sector.
- The most common monthly family income of the respondents was above ₹30,000, followed by incomes between ₹10,000 and ₹20,000.
- Half of the respondents reported having 2 to 4 members in their family.



76.0%

of the respondents reported having a BPL type of ration card, while a significant number had an APL card.

KEY PROGRAM OUTCOMES

EKAL ON WHEEL

Building self-confidence.

Enhancing social respect.

Helping students to complete school/ college computer courses.

Providing easy availability of computer literate manpower in remote villages. Opening the doors of the digital world.

Providing Ease of internet surfing, train ticket bookings, learning online courses, online exams.

Providing opportunities for employment in the computer industry and other related avenues.

Bridging the digital gap of rural and urban India.

EKAL VIDYALAYA

Increased awareness of education.

Excellent attendance record in Ekal schools.

Comparatively higher awareness about matters related to health, hygiene, state and nation, heritage, values, etc.

Increased social harmony among castes and groups.

Improved behaviour patterns of students, such as respecting elders, etc.

Increased awareness of self-reliance and consciousness of rights.

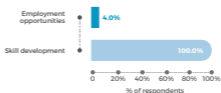
Knowledge about your country.

EKAL ON WHEEL PROGRAM

KEY FINDINGS

PRE-INTERVENTION SCENARIO

CHART 8: EXPECTATIONS FROM THIS PROGRAM BEFORE JOINING



Before joining the program, all the respondents expected skill development to be their primary outcome.



100.0%

of the respondents mentioned skill development as their expectation from the program.

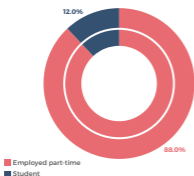
CHART 9: CHALLENGES FACED IN LEARNING COMPUTER SKILLS AND FINANCIAL LITERACY BEFORE JOINING THE PROGRAM



The majority of respondents identified limited prior knowledge as a challenge in learning computer skills and financial literacy before joining the program, while 46% stated lack of access to resources as another significant hurdle.



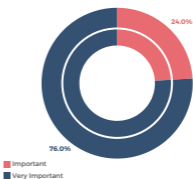
CHART 10: EMPLOYMENT STATUS BEFORE JOINING THE PROGRAM



88.0%

of respondents reported being employed part-time before joining the program, while 12% identified themselves as students prior to joining.

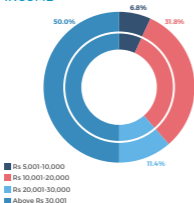
CHART 12: EXTENT TO WHICH COMPUTER LITERACY WAS IMPORTANT FOR PERSONAL AND PROFESSIONAL DEVELOPMENT



76.0%

of respondents emphasised the importance of computer literacy to their personal and professional development as very high, followed by 24% who considered computer literacy to be moderately important.

CHART 11: APPROX MONTHLY FAMILY INCOME



Most of the respondents mentioned their monthly family income was above ₹30,000, followed by incomes between ₹10,000 and ₹20,000.



INTERACTION WITH ADOLESCENTS

CHART 13: EXTENT TO WHICH THE PERCEPTION OF COMPUTER SKILLS AND FINANCIAL LITERACY HAS CHANGED BEFORE JOINING THE PROGRAM

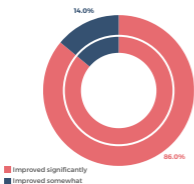
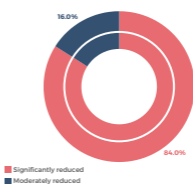


CHART 14: EXTENT TO WHICH THE PERCEPTION OF COMPUTER SKILLS AND FINANCIAL LITERACY HAS CHANGED AFTER JOINING THE PROGRAM



86.0%

of the respondents reported a significant improvement in their perception of computer skills and financial literacy after joining the program, while 14% reported some improvement.



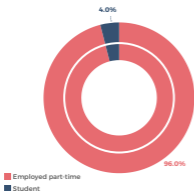
84.0%

of respondents stated that the importance of computer literacy for personal and professional development was significantly reduced through this program, while 16% reported a moderate reduction in its importance.



INTERACTION WITH IMPLEMENTING NGO

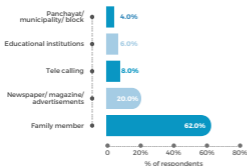
CHART 15: EMPLOYMENT STATUS AFTER JOINING THE PROGRAM



96.0%

of the respondents reported that they were part-time employed after joining the program.

CHART 16: SOURCE OF INFORMATION ABOUT THIS PROGRAM



A significant majority of the respondents learned about this program primarily through family members, while a smaller portion of respondents mentioned newspapers, magazines, or advertisements as their source of information.

CHART 17: ELIGIBILITY CRITERIA FOR ADMISSION TO THE COURSE



The vast majority (80.0%) of the respondents reported annual/monthly family income, while a smaller portion of respondents mentioned education qualification as the eligibility criteria to enrol in the course.



The pre-admission counselling sessions helped me choose the right course before joining. The advice I got really clarified things for me and made it easier to decide what to study. I am thankful for the support.

- Beneficiary, Ekal on Wheel program



CHART 18: TRAINING COST PAID

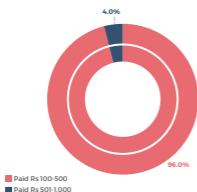


CHART 19: FINANCIAL LITERACY TOPICS COVERED IN THE PROGRAM



82.0%

of respondents successfully completed the training program.



92.0%

of respondents mentioned that the program included financial literacy topics such as saving and investment, while 26% reported that net banking was covered as part of the curriculum.



100.0%

of the respondents received financial literacy training.

CHART 20: WHETHER COMPLETED THE FULL TERM OF THE COURSE?

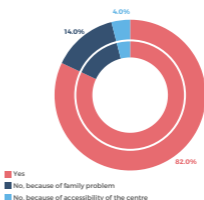
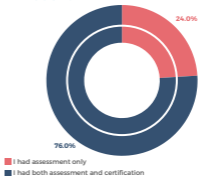


CHART 21: WHETHER UNDERGONE ANY ASSESSMENT AND CERTIFICATION AFTER COMPLETING THE COURSE



82.0%

of respondents reported that they completed the full term of the course.



76.0%

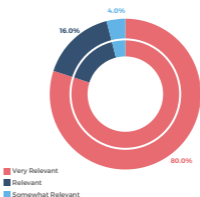
of respondents underwent both assessment and certification, which indicated their completion of comprehensive evaluation processes within the program. While 24% of the respondents mentioned that they participated in assessments only.



100.0%

of the respondents mentioned that they had an assessment after completing the course.

CHART 22: WHETHER THE PROGRAMS AND COURSES RELEVANT TO THE ASPIRATIONS AND LOCAL JOB OPPORTUNITIES



80.0%

of respondents deemed the programs and courses offered as highly relevant to their career aspirations and local job opportunities, while 16% found the relevance of the program to be moderate.



100.0%

of the respondents stated that the program aligned with their aspirations and local job opportunities.



CHART 23: PERSONAL DEVELOPMENT OR GROWTH EXPERIENCED DURING THE COURSE DISCUSSED BEYOND THE TECHNICAL SKILLS



86.0%

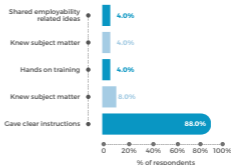
of respondents noticed improved communication in their personal growth during the course, which was beyond technical skills, whereas 14% reported better problem-solving and critical thinking.



100.0%

of the respondents reported experiencing personal development or growth beyond technical skills.

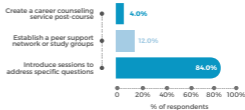
CHART 24: MOST PREVAILING FACTOR IN THE TRAINER



88.0%

of respondents reported receiving clear instructions from the trainer, while a smaller portion of respondents also mentioned that trainers shared employability-related ideas and knew the subject matter very well.

CHART 25: ADDITIONAL SUPPORT PREFERRED



84.0%

of respondents expressed a preference for sessions that address specific questions, highlighting their desire for targeted learning opportunities within the program, while 12% of respondents mentioned establishing peer support networks or participating in study groups.



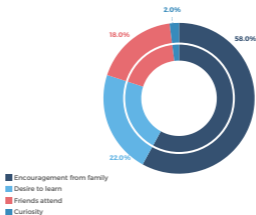
STUDENTS REGULAR SESSION



EKAL VIDYALAYA PROGRAM

KEY FINDINGS

CHART 26: INSPIRATION TO JOIN EKAL VIDYALAYA



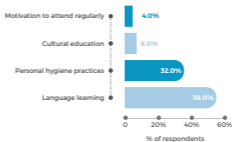
The majority of the respondents stated that their primary inspiration for joining Ekal Vidyalaya was their family, while a considerable number mentioned that their motivation to join stemmed from a personal desire to learn.



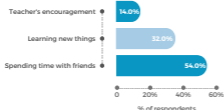
100.0%

of the respondents were inspired to join the Ekal Vidyalaya Program.

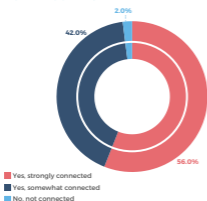
CHART 27: MOST CHALLENGING ASPECT



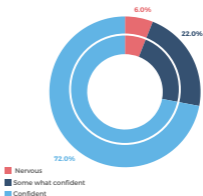
A significant majority identified language learning as the most challenging aspect of the Ekal Vidyalaya program, while a considerable number of respondents reported that adopting personal hygiene practices was the most difficult part.

CHART 28: REASON OF MOTIVATION TO ATTEND REGULARLY


Majority of the respondents reported that their primary motivation for attending Ekal Vidyalaya regularly was the opportunity to spend time with friends. Additionally, 32% of the respondents said that their eagerness to learn new things as their main reason for consistent attendance.

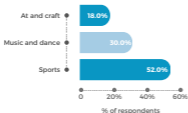
CHART 29: FEELING OF CONNECTION TO THE COMMUNITY

56.0%

of respondents reported feeling deeply connected to their community, while 42% expressed a moderate level of connection to their community.

CHART 30: FEELING DURING CLASS PARTICIPATION

72.0%

of respondents expressed a sense of excitement during their class participation, indicating a high level of engagement and enthusiasm. In contrast, 22% reported feeling some what confident during their participation.



CHART 31: ENJOYMENT OF EXTRACURRICULAR ACTIVITIES


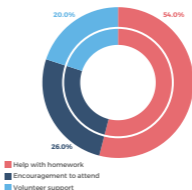
52.0%

of respondents indicated that they derive the most enjoyment from participating in sports as their preferred extracurricular activity, while 30% of respondents mentioned that they find music and dance to be their favourite activities.



100.0%

of the respondents reported enjoying various extracurricular activities conducted under the program.

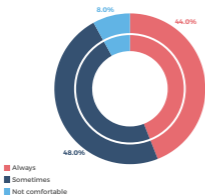
CHART 32: FAMILY SUPPORT


54.0%

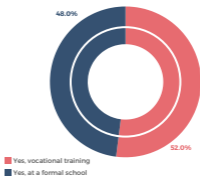
of respondents attributed their ability to complete homework to the support they receive from family members; the other 26% of respondents noted that they receive encouragement from family members to attend the program regularly.

EKAL ON WHEEL BENEFICIARIES

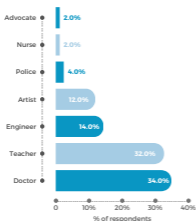


CHART 33: COMFORT SEEKING HELP FROM TEACHERS OR PEERS**48.0%**

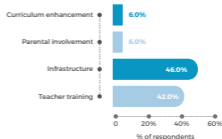
of respondents stated that they occasionally feel comfortable seeking help from teachers or peers, conversely, 44% mentioned feeling consistently comfortable seeking help.

CHART 35: PLAN FOR CONTINUING EDUCATION BEYOND EKAL VIDYALAYA**52.0%**

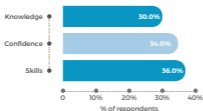
of respondents plan to pursue vocational training as their next educational step after completing Ekal Vidyalaya, followed by 48% of the respondents who expressed their desire to continue their education through formal schooling.

CHART 34: FUTURE EDUCATION AND CAREER PATH

The majority of the respondents expressed aspirations to pursue a career as a doctor followed by 32% of the respondents that indicated a desire to become a teacher. In addition, a considerable number also opted for careers such as engineer, artist, police officer, nurse, and advocate

CHART 36: PROGRAM AREAS FOR IMPROVEMENT**46.0%**

of respondents emphasised that there is a need for improvement in infrastructure. Additionally, 42% mentioned that teacher training is also an area for program enhancement within Ekal Vidyalaya.

CHART 37: CONTRIBUTION TO PERSONAL GROWTH


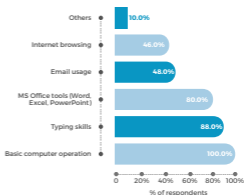
36.0%

of respondents highlighted personal growth with improved skills, while 34% noted a boost in their confidence levels.



100.0%

of the respondents indicated that the Ekal Vidyalaya program contributed to their personal growth.

CHART 38: COMPUTER SKILLS DID DEVELOPED THROUGH THIS PROGRAM


100.0%

of the respondents said that their computer skills developed through this program, while 88% noted an improvement in their typing skills through this program.



100.0%

of the respondents stated that they developed various computer skills through the program.



CHART 39: WAYS IN WHICH THE FINANCIAL LITERACY TRAINING IMPACTED THE PERSONAL FINANCES



42.0%

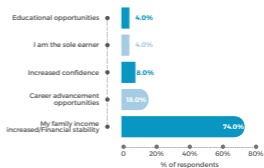
of respondents reported that their savings have increased after participating in the financial literacy program on personal finance, while 44% found the training beneficial for improving their money management skills.



100.0%

of the respondents noted a positive impact on their personal finances from the financial literacy program.

CHART 40: WAYS IN WHICH THE FINANCIAL LITERACY TRAINING IMPACTED THE PERSONAL FINANCES



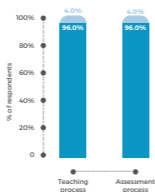
74.0%

of respondents noted an increase in family income or financial stability as a result of gaining personal finance knowledge, while 18% reported experiencing career advancement opportunities from the same knowledge.

INTERACTION WITH STUDENTS & PARENTS



CHART 41: SATISFACTION LEVEL OF THE BENEFICIARY RELATED TO THE TRAINING



■ Highly Satisfied
■ Moderately satisfied



96.0%

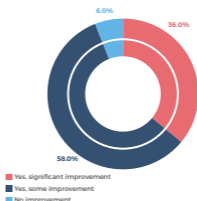
of respondents expressed high satisfaction with the teaching process as well as the assessment processes of the training program.



100.0%

of the respondents mentioned being satisfied with both the teaching and assessment process of the training program.

CHART 42: LEVEL OF IMPROVEMENT IN LANGUAGE SKILLS



■ Yes, significant improvement
■ Yes, some improvement
■ No improvement

The majority of the respondents reported experiencing some improvement in their language skills through the Ekal Vidyalaya program. Additionally, 36% of the respondents indicated that they observed a significant enhancement in their language abilities.



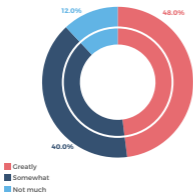
Since I joined this program, it has met all my expectations to an extent. I learned practical skills that have made it easier for me to find a job. Learning about managing money has been really helpful in my daily life. I have also enjoyed meeting new people and making friends through the program. This program has made a positive impact on my life.

-Beneficiary, Ekal Vidyalaya program

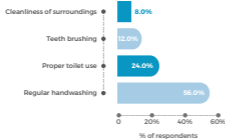




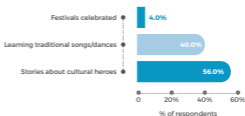
**STUDENTS
IN EKAL ON
WHEEL BUS**

CHART 43: LEVEL OF DEVELOPMENT OF PROBLEM SOLVING SKILLS

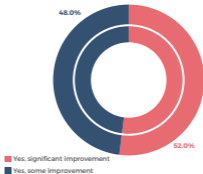
The majority of respondents reported a significant development in their problem-solving skills through the Ekal Vidyalaya program. Additionally, 40% of the respondents noted a moderate improvement in their ability to solve problems.

CHART 44: TYPE OF IMPROVEMENT IN PERSONAL HYGIENE

The majority of respondents identified regular handwashing as a key improvement in personal hygiene. Additionally, 24% mentioned achieving proper toilet use as another notable aspect of their hygiene development.

CHART 45: UNDERSTANDING OF CULTURAL HERITAGE**56.0%**

of respondents expressed that their understanding of cultural heritage increased through stories about cultural heroes. Additionally, 40% of respondents mentioned learning traditional songs and dances as another key aspect for gaining insights into cultural heritage.

CHART 46: ACADEMIC IMPROVEMENTS

The majority of the respondents noted a significant improvement in their academic approach through the Ekal Vidyalaya program, with 48% noting some improvement in their academic skills.

**100.0%**

of the respondents reported an academic improvement through the program.

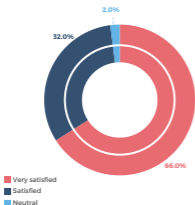
CHART 47: SPECIFIC SKILLS OR KNOWLEDGE AREAS TO DEVELOP



56.0%

of respondents emphasised leadership skill development as their primary goal within the Ekal Vidyalaya program. Additionally, 30% expressed a strong interest in improving their communication skills.

CHART 48: OVERALL SATISFACTION WITH EXPERIENCE



66.0%

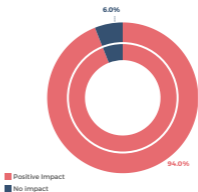
of respondents expressed high levels of satisfaction with their experience in the program, while 32% of the respondents reported moderate satisfaction.



90.0%

of the respondents reported being satisfied with the program.

CHART 49: IMPACT ON WELLBEING AND HAPPINESS



94.0%

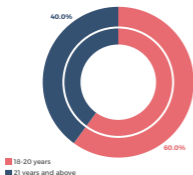
of respondents indicated that the program has positively influenced their overall well-being and happiness.



PROJECT 2: PETRONET KASHMIR SUPER 30 AND NATIONAL SUPER 100

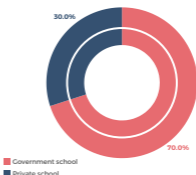
PETRONET NATIONAL SUPER 30

CHART 1: AGE GROUP OF THE STUDENTS



The study indicates that 60% of respondents are aged between 18-20 years, while a smaller proportion of 40% are aged 21 years and above. This suggests that the survey or study predominantly involves younger individuals.

CHART 2: TYPE OF EDUCATIONAL INSTITUTION ATTENDED BEFORE JOINING THE PROGRAM



The study shows that the majority of respondents, i.e., 70%, attended government schools before joining the program, while 30% attended private schools, indicating that the program has a higher representation of individuals from government school backgrounds.

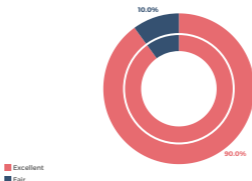


SOULACE TEAM WITH PROJECT BENEFICIARY

KEY FINDINGS

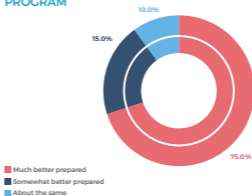
QUALITY OF TEACHING AND MAKING STUDENTS EXAM-READY

CHART 3: QUALITY OF COACHING AND ACADEMIC SUPPORT PROVIDED



The study indicates a highly positive perception of the coaching and academic support provided, with 90% of respondents rating it as Excellent. This suggests that the majority of participants are very satisfied with the quality of coaching and academic support they received.

CHART 4: OVERALL PREPAREDNESS FOR COMPETITIVE EXAMS COMPARED TO BEFORE ENROLLING THE PROGRAM



The study cites that the majority of respondents, 75%, feel much better prepared for competitive exams after enrolling the program. This suggests that the program has been effective in enhancing the preparedness of most participants for competitive exams.

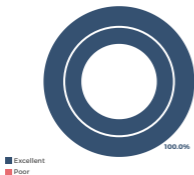
CHART 5: CHALLENGES FACED BY THE STUDENTS PRIOR TO ENROLMENT IN THE PROGRAM



The study reveals that the most prevalent challenge for students were the lack of access to quality coaching, affecting 90% of respondents. Financial constraints also posed a significant challenge for 30% of respondents and the 30% struggled with insufficient study materials and faced limited guidance and mentorship. These findings highlight the importance of addressing these specific areas to better support students in their exam preparations.

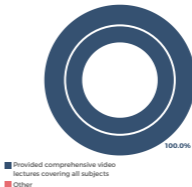
ENHANCED LEARNING ECOSYSTEM

CHART 6: QUALITY OF INFRASTRUCTURE AND FACILITIES PROVIDED AT THE PROGRAM CENTRE



The study indicates unanimous satisfaction with the infrastructure and facilities provided at the program centre, with 100% of respondents rating these aspects as excellent.

CHART 7: THE EXTENT TO WHICH THE PROVISION OF AUDIO-VISUAL AIDS IS HELPFUL IN ENHANCING THE LEARNING EXPERIENCE DURING THE PROGRAM



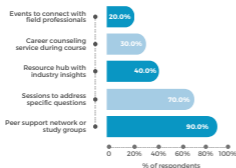
The study indicates that 100% of the beneficiaries felt that the comprehensive video lectures covering all subjects were helpful. This suggests that the video lectures provided a thorough and accessible means of understanding the curriculum, effectively addressing gaps in traditional teaching methods and catering to the diverse learning needs of the students.



INTERACTION WITH PROJECT STAFF

THE MOST EFFECTIVE LEARNING ASPECTS

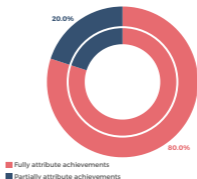
CHART 8: THINGS FOUND MOST EFFECTIVE FOR LEARNING



The study shows that peer support networks or study groups were the most effective learning resources, with 90% of respondents finding them beneficial. Sessions to address specific questions were also highly effective, benefiting 70% of respondents, while access to a resource hub with industry insights and Career Counseling services was found helpful by 40% and 30% of respondents, respectively.

IMPROVED ACADEMIC ACHIEVEMENT

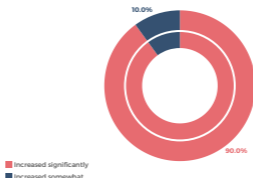
CHART 9: THE EXTENT TO WHICH THE RESPONDENTS ATTRIBUTE THEIR ACADEMIC ACHIEVEMENTS TO THE SUPPORT PROVIDED BY THE PROGRAM



The study highlights that a large majority of respondents, i.e., 80%, fully attribute their academic achievements to the support provided by the program, suggesting that the program was instrumental in the academic success of its participants, with the majority of respondents acknowledging its substantial impact on their achievements.

KEY IMPACTS

CHART 10: CHANGE IN CONFIDENCE LEVEL REGARDING THE ABILITY TO SUCCEED IN COMPETITIVE EXAMS AFTER COMPLETING THE PROGRAM



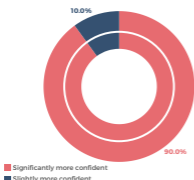
The study shows that A substantial 90% of respondents reported a significant increase in confidence, while 10% experienced a moderate increase. This highlights the program's effectiveness in boosting the confidence levels of its participants.

CHART 11: WAYS IN WHICH THE PROGRAM HAS HELPED TO OVERCOME THE CHALLENGES FACED BEFORE JOINING



The study reveals that providing access to quality coaching was the most impactful, benefiting 90% of respondents, followed by financial support, which assisted 40% of respondents. This indicates that the program has addressed key obstacles, particularly in quality coaching and financial support, enhancing the participant's ability to prepare for competitive exams.

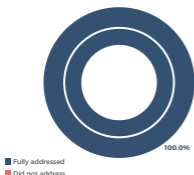
CHART 12: THE EXTENT TO WHICH FEEL CONFIDENT ABOUT YOUR CAREER PROSPECTS AFTER PARTICIPATING IN THE PROGRAM



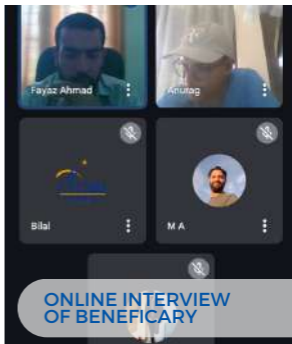
The study shows that a significant majority of 90% of respondents feel significantly more confident about their career prospects after participating in the program. This suggests that the program has had a substantial positive impact on participants' confidence in their career prospects.

INCLUSION OF STUDENTS WITH DISABILITY

CHART 13: WHETHER THE PROGRAM ADEQUATELY ADDRESSES THE NEEDS AND CHALLENGES OF STUDENTS WITH DISABILITIES

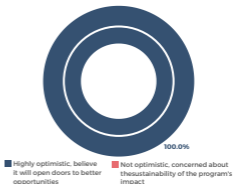


The above chart reveals that according to the participants, all of them, 100%, felt that the program fully addressed the needs and challenges of students with disabilities. This unanimous positive feedback underscores the program's success in creating an inclusive and responsive educational experience that significantly alleviates the barriers faced by underprivileged students.



IMPROVED ACADEMIC ACHIEVEMENT

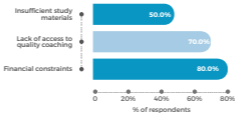
CHART 14: WAYS IN WHICH THE RESPONDENTS PERCEIVED THE LONG-TERM IMPACT OF THE PROGRAM ON THE CHILD'S FUTURE PROSPECTS AND OPPORTUNITIES



The study shows that 100% of parents believe that the program will positively impact children's future prospects and open doors to better opportunities. This unanimous optimism suggests a strong belief in the program's effectiveness and potential for long-term benefits.

PETRONET KASHMIR SUPER 30

CHART 15: MAIN CHALLENGES OR OBSTACLES IN PREPARING FOR COMPETITIVE EXAMS BEFORE JOINING THE PROGRAM



The study shows that the most commonly reported obstacle was financial constraints, affecting 80% of the respondents. Additionally, 70% of the respondents struggled with a lack of access to quality coaching followed by 50% who faced difficulties due to insufficient study materials. These challenges highlight the barriers that the program aims to address in helping students prepare for competitive exams more effectively.

INTERVIEW WITH CENTER MANAGER



KEY FINDINGS

OVERCOME CHALLENGES

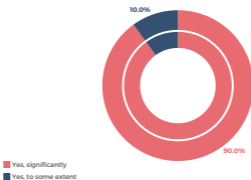
CHART 16: WAYS IN WHICH THE PROGRAM HAS HELPED TO OVERCOME THE CHALLENGES FACED BEFORE JOINING



The study reveals that 80% of the respondents highlighted that the program provided access to quality coaching and financial support, which were the top challenges followed by comprehensive study materials and guidance and mentorship% of respondents. This shows that the program has been instrumental in helping respondents overcome several key challenges and improving their preparation for competitive exams.

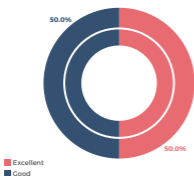
TEACHING LEARNING SUPPORT

CHART 17: THE EXTENT TO WHICH THE COACHING MATERIALS AND RESOURCES HAVE HELPED IN THE PREPARATION FOR JEE/IIT EXAMS



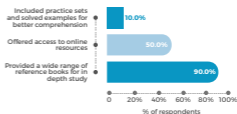
The study indicates that 90% of respondents found the coaching materials and resources to be highly effective in assisting them with their JEE/IIT exam preparation. This highlights the importance and effectiveness of the provided coaching materials in supporting students' exam readiness.

CHART 18: QUALITY OF INFRASTRUCTURE AND FACILITIES PROVIDED AT THE PROGRAM CENTRE



The study indicates that all respondents are satisfied with the quality of the infrastructure and facilities provided by the program center with 50% considering the infrastructure and facilities to be excellent, while the other 50% rated them as good.

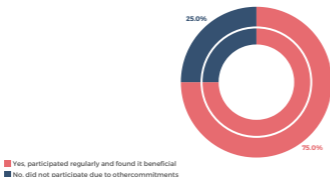
CHART 19: THE EXTENT TO WHICH ACCESS TO SUPPLEMENTARY LEARNING MATERIALS HAS CONTRIBUTED TO THE UNDERSTANDING OF ACADEMIC CONCEPTS



The study shows that the provision of a wide range of reference books for in-depth study is the most impactful supplementary learning material, as reported by 90% of respondents, while 50% also found access to online resources to be significantly beneficial. This suggests that diverse supplementary learning materials play a crucial role in enhancing academic understanding among the respondents.

PARENT ENGAGEMENT

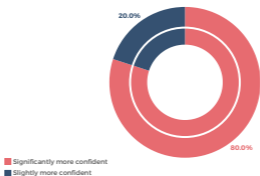
CHART 20: WHETHER ACTIVELY ENGAGED WITH THE PROGRAM ACTIVITIES OR ATTENDED ANY PARENTAL ENGAGEMENT SESSIONS ORGANISED BY THE PROGRAM



The data indicates that out of the four respondents, 75% actively participated in the program activities and parental engagement sessions and found them beneficial. This high level of engagement suggests that the majority of participants recognised the value of the sessions and were able to integrate them into their schedules, thereby enhancing parental contribution to student learning.

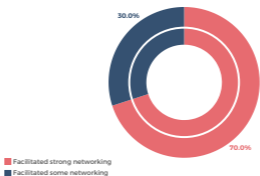
CONFIDENCE BUILDING AND OTHER OPPORTUNITIES

CHART 21: THE EXTENT TO WHICH FEEL CONFIDENT ABOUT THE CAREER PROSPECTS AFTER PARTICIPATING IN THE PROGRAM



The study shows that participation in the program has positively impacted the respondents' confidence in their career prospects with 80% of respondents feeling significantly more confident, while 20% feel slightly more confident. This demonstrates that the program has been effective in boosting the career confidence of the participants.

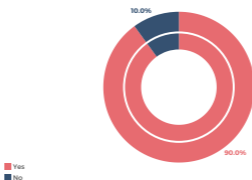
CHART 22: THE EXTENT TO WHICH THE PROGRAM FACILITATED NETWORKING OPPORTUNITIES OR CONNECTIONS WITH PROFESSIONALS IN THE FIELD OF INTEREST



The study reveals that 70% of the respondents reported that the program facilitated strong networking connections with professionals in their field of interest, while 30% experienced some networking opportunities. This indicates that the program has been effective in providing networking opportunities for its participants, enhancing their prospects in their chosen fields.

KEY IMPACTS

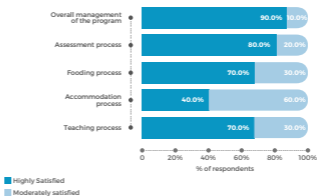
CHART 23: WHETHER THERE WERE ANY BARRIERS TO PARTICIPATION IN THE PROGRAM THAT THE RESPONDENTS ENCOUNTERED DUE TO THEIR SOCIO-ECONOMIC BACKGROUND



The study indicates that 90% of respondents did not face any barriers to participating in the program due to their socio-economic background, suggesting that the program is largely accessible, inclusive, and effective in overcoming socio-economic obstacles.

SATISFACTION OF BENEFICIARIES

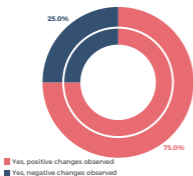
CHART 24: SATISFACTION LEVEL OF THE BENEFICIARY RELATED TO DIFFERENT ASPECTS OF THE PROGRAM



A significant majority of respondents express high satisfaction levels with the teaching process, assessment methods, and overall management of the program, with percentages reaching as high as 90% for overall management. The satisfaction survey data reveals a predominantly positive outlook among beneficiaries regarding various aspects of the program.

LEVEL OF CHANGES NOTICED

CHART 25: LEVEL OF CHANGES NOTICED IN FAMILY DYNAMICS OR INTERACTIONS AS A RESULT OF THE CHILD'S PARTICIPATION IN THE PROGRAM



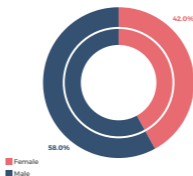
The study reveals that the majority of respondents, constituting 75.0%, report observing positive changes in family dynamics or interactions as a result of their child's participation in the program. These findings suggest that the program has significantly enhanced family relationships, potentially fostering better communication, support mechanisms, and overall cohesion within households.



PROJECT 3: TABLETS TO THE TEACHERS AT SCHOOLS RUN BY DELHI MUNICIPAL CORPORATION

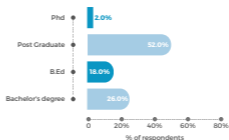
KEY FINDINGS

CHART 1: GENDER-WISE DISTRIBUTION OF RESPONDENTS



The data indicates that a mix of both male and female respondents, suggesting that the sample has equal representation of teachers from both gender.

CHART 2: EDUCATIONAL BACKGROUND OF THE RESPONDENTS



The data suggests that the majority of respondents are post graduate, indicating a higher representation of teachers specialized in certain subjects in the sample. A smaller proportion of the teachers have completed their PhD.

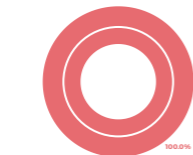




TABLET DISTRIBUTION BY HONORABLE PETROLEUM MINISTER SHRI HARDEEP SINGH PURI



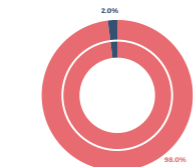
CHART 3: CONTENT IN THE TABLET



■ Yes
■ No

The data suggests that the tablets had the necessary modules pre-installed in them which helped for smooth delivery of sessions.

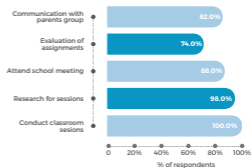
CHART 4: EFFECTIVENESS FOR SESSION DELIVERY



■ Yes
■ No

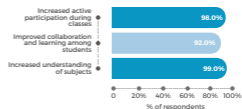
The data indicates that the majority of respondents mentioned that the tablets were highly effective for delivering the session to students, and it can be interpreted that the teachers found the tablets effective in covering complex topics easily.

CHART 5: PRIMARY USE OF TABLET



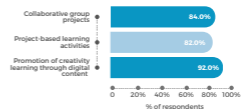
The data shows that most teachers used the provided tablets for various school related activities that has given out multiple benefits.

CHART 6: STUDENTS ENGAGEMENT OBSERVATIONS



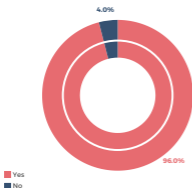
The data suggests that respondents have witnessed notable changes in the number of students in the tablet donation program. Those are listed at multiple levels as increased subject understanding active participation and collaborative learning exercise.

CHART 7: BENEFITS TO STUDENTS

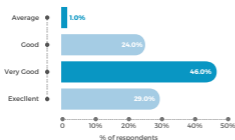


The data shows that students have benefitted from the tablets as mentioned in the above graph it has promoted their creative learning which has developed deeper understanding of the subject.

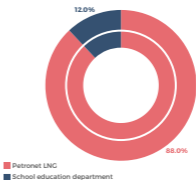


CHART 8: CHALLENGES WHILE USING THE TABLET

The data indicates that all the respondents did not face any challenges while conducting the session which showcases that the tablets were user friendly and worked efficiently.

CHART 9: TABLET USER EXPERIENCE

The data shows that the user experience for majority of the teacher was very good followed by considerable of them responded as excellent that indicate end user satisfaction.

CHART 10: AWARENESS ABOUT THE SUPPORTING ORGANISATION

The data suggests that majority of the teacher who were using the tablet are aware that Petronet LNG has supported this program this also provides insights that the beneficiaries and key stakeholders are well aligned with the efforts taken by Petronet LNG under their initiatives to create a positive change in the society.



3.2 HEALTHCARE

PROJECT 1:

INSTALLATION PSA OXYGEN GENERATION PLANTS

PROJECT 2:

MOBILE MEDICAL UNITS

PROJECT 3:

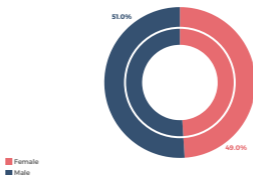
CHARITABLE HOSPITAL AT DHRAMAWALA,
DEHRADUN



PROJECT 1: INSTALLATION PSA OXYGEN GENERATION PLANTS

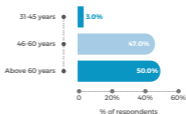
KEY FINDINGS

CHART 1: GENDER-WISE DISTRIBUTION OF RESPONDENTS



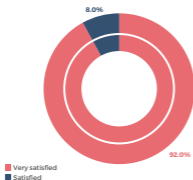
The data suggests a nearly equal representation of male and female respondents in the study. This balance indicates that the perspectives gathered are likely to reflect both genders' experiences and views, providing a comprehensive understanding.

CHART 2: AGE-WISE DISTRIBUTION OF RESPONDENTS



The data suggests that the majority of respondents are older, with most being above 46 years of age. This indicates that the insights gathered are primarily from a more experienced and potentially retired demographic.

CHART 3: LEVEL OF SATISFACTION WITH THE ACCESSIBILITY AND AVAILABILITY OF OXYGEN FROM THE OXYGEN PLANTS



The data suggests a high level of satisfaction among respondents regarding the accessibility and availability of oxygen from the Oxygen plants. The overwhelming majority are very satisfied, indicating that the oxygen plants are effectively meeting the community's needs and expectations.

CHART 4: EXTENT TO WHICH THE INSTALLATION OF PSA OXYGEN GENERATION PLANTS HAS IMPROVED HEALTHCARE SERVICES IN THE AREA



The data suggests that the installation of PSA Oxygen Generation Plants has had a universally positive impact on healthcare services in the area. All respondents reported significant improvements, indicating that these plants have played a crucial role in enhancing the quality and effectiveness of local healthcare.



"I am grateful for the CSR initiative that has brought essential healthcare facilities, previously only available in private hospitals, to our government hospitals. The support for our BPL community in Idukki is invaluable. We look forward to more projects like this that enhance our local healthcare services."

**-Ajeesh, Member,
Vazhathoppu**



OXYGEN PLANT

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"The CSR initiative has greatly benefited our BPL community by providing facilities that were once only available in private hospitals. We are thankful for this support and hope to see more projects like this to continue improving our local healthcare."

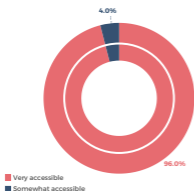
- Sevin Vincent, Member,
Vazhathoppu

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INTERVIEW WITH RMO

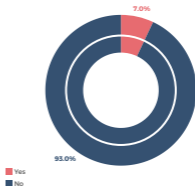


CHART 5: EXTENT TO WHICH THE PSA OXYGEN GENERATION PLANTS IN THE AREA ARE ACCESSIBLE



The data suggests that the PSA Oxygen Generation Plants in the area are highly accessible to the community. The vast majority of respondents find them very accessible, indicating that the plants are well-situated and easy for most people to reach, which is crucial for ensuring timely and effective healthcare support.

CHART 6: CHALLENGES FACED IN ACCESSING OXYGEN FROM THESE PLANTS



The data suggests that most respondents did not face challenges in accessing oxygen from the PSA Oxygen Generation Plants, indicating that the system is functioning smoothly for the majority. However, a small portion of the population did experience some difficulties, suggesting there may be specific areas or situations where accessibility could be improved.

CHART 7: WHETHER THE INSTALLATION OF THESE PLANTS HAS POSITIVELY IMPACTED THE COMMUNITY'S HEALTH



■ Yes
■ No

The data suggests that the installation of the PSA Oxygen Generation Plants has had a universally positive impact on the community's health. Every respondent affirmed this improvement, indicating that the plants have been highly effective in enhancing overall health outcomes in the area.

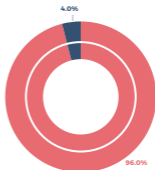
CHART 8: NEED FOR MORE PSA OXYGEN GENERATION PLANTS IN THE REGION



■ Yes
■ No

The data indicates a unanimous belief in the need for more PSA Oxygen Generation Plants in the region. Every respondent agrees that additional plants are necessary, suggesting a strong demand for increased oxygen supply capacity to further support the community's health needs.

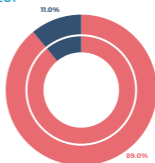
CHART 9: EXTENT TO WHICH RESPONDENTS ARE WELL-INFORMED ABOUT THE IMPORTANCE AND OPERATION OF PSA OXYGEN GENERATION PLANTS



■ Very well-informed
■ Moderately informed

The data shows that the vast majority of respondents are very well-informed about the importance and operation of PSA Oxygen Generation Plants. This high level of awareness suggests effective communication and education efforts regarding the plants' role and benefits.

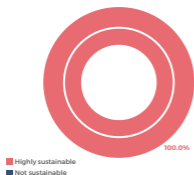
CHART 10: OVERALL SATISFACTION WITH THE IMPLEMENTATION OF THE PSA OXYGEN GENERATION PLANTS PROJECT



■ Very satisfied
■ Satisfied

The data indicates a high overall satisfaction with the implementation of the PSA Oxygen Generation Plants project. Most respondents are very satisfied, reflecting a positive reception and successful execution of the project. A smaller group is satisfied, suggesting that while the project is generally well-regarded, there may still be some areas for improvement.

CHART 11: LEVEL OF SUSTAINABILITY OF THE POSITIVE CHANGES BROUGHT ABOUT BY THE PROGRAM IN THE COMMUNITY



The data suggests that all respondents view the positive changes brought about by the program as highly sustainable. This indicates a strong belief that the improvements are likely to have long-lasting benefits for the community.

“

"We are very appreciative of the CSR-funded facilities now available in our government hospitals, which were previously accessible only through private means. This support is crucial for our BPL community, and we eagerly anticipate similar future projects."

**George Paul, Member,
Vazhathoppu**

”

“

"The inclusion of previously private healthcare facilities into the CSR fund has been a significant benefit for our BPL community in Idukki. I am thankful for this support and hope to see more projects like this in the future."

**Deepa Prajish,
Asha Worker,
Vazhathoppu**

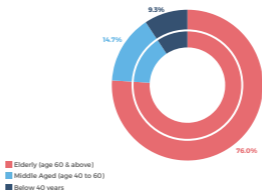
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PROJECT 2: MOBILE MEDICAL UNIT

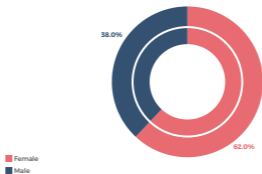
KEY FINDINGS

CHART 1: PERCENTAGE DISTRIBUTION OF RESPONDENTS



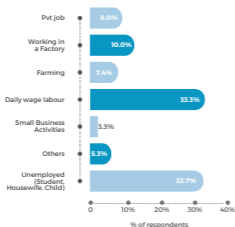
The study indicates that the highest participation comes from the older age group, suggesting significant interest or concern among the elderly. Middle-aged individuals also show notable engagement, while the younger and middle-aged groups have lower participation, indicating lesser relevance or impact on these demographics. The study highlights differing levels of interest or concern across various age groups.

CHART 2: GENDER WISE PERCENTAGE OF RESPONDENTS



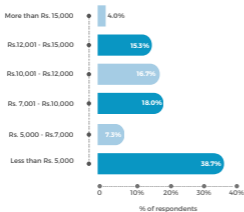
The study indicates that female respondents are more engaged than male respondents, suggesting that the topic resonates more with women. This higher participation could reflect greater concern or interest among females regarding the MMU.

CHART 3: PERCENTAGE DISTRIBUTION OF RESPONDENTS BY FAMILY OCCUPATION



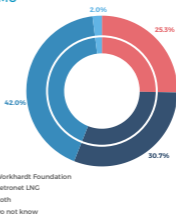
The study indicates that daily wage labourers and unemployed individuals, such as students and housewives, form the majority of respondents. This suggests that the topic is particularly relevant to those in less stable or lower-income occupations.

CHART 4: PERCENTAGE DISTRIBUTION OF RESPONDENTS BY MONTHLY FAMILY INCOME (INR)



The study suggests that a significant portion of respondents come from families with lower monthly incomes, particularly those earning less than Rs. 5,000. This indicates that the topic is especially relevant to lower-income groups.

CHART 5: AWARENESS ABOUT THE ORGANIZATION THAT OPERATES THE MMU



The study indicates that most respondents are aware of both the Wockhardt Foundation and Petronet LNG, suggesting a broad recognition of the organisations involved. There is also notable awareness of Petronet LNG specifically, while knowledge of the Wockhardt Foundation alone is less common.



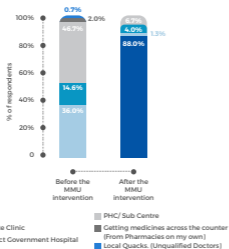
MOBILE MEDICAL UNIT TEAM

PETRONET LNG LIMITED



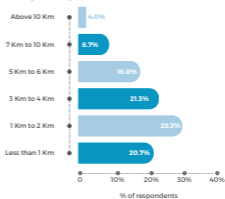
HEALTH STATUS BEFORE AND AFTER THE MMU

CHART 6: PREFERRED HEALTH CARE FACILITY - BEFORE AND AFTER THE MMU INTERVENTION



The study indicates a dramatic change in preferred healthcare facilities due to the Mobile Medical Unit (MMU) intervention. Prior to the intervention, respondents preferred PHC/Sub Centres and private clinics. After the intervention, there was a strong shift towards the MMU, reflecting its effectiveness and increased accessibility.

CHART 7: REPORTED ABOUT THE DISTANCE TRAVELLED EARLIER FOR GETTING MEDICAL CARE FROM THE HEALTH CARE FACILITIES BEFORE THE MMU (IN KM)



The study shows that before the Mobile Medical Unit (MMU) intervention, a significant number of respondents had to travel relatively short distances for medical care, with most travelling between 1 to 4 kilometres. Fewer respondents travelled longer distances, indicating that many were already somewhat close to healthcare facilities. This suggests that while access was relatively manageable for many, there was still a need for improved accessibility for those travelling longer distances.

CHART 8A: RESPONDENTS SUFFERED FROM COMMUNICABLE DISEASES/ ACUTE HEALTH CONDITIONS IN THE LAST ONE YEAR

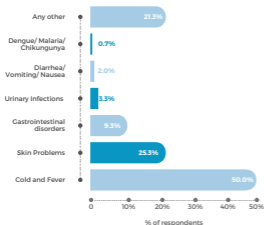
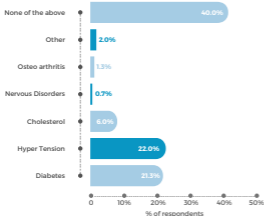


CHART 8B: RESPONDENTS SUFFERED FROM LIFESTYLE DISEASES/ CHRONIC HEALTH CONDITIONS IN THE PAST 3 YEARS AND MORE



The study highlights that, respondents primarily experienced communicable diseases such as cold and fever over the past year, with fewer reporting more severe or less common conditions. For lifestyle and chronic health issues, diabetes and hypertension are notable among those affected, while a significant portion reported no chronic conditions. This suggests a predominance of acute health concerns and a smaller but still significant presence of chronic health conditions in the community.

“

“My name is Shushma. I had a fever last day, and the mobile unit van came on Thursday. The doctor performed my tests for free and gave me good medicine. Now, I am fine, and I saved money as well. There are many beneficiaries like me receiving free treatment. Thank you, Petronet Limited and Wockhardt Foundation.”

-Shushma Kumari,
Dwarka, Delhi

”

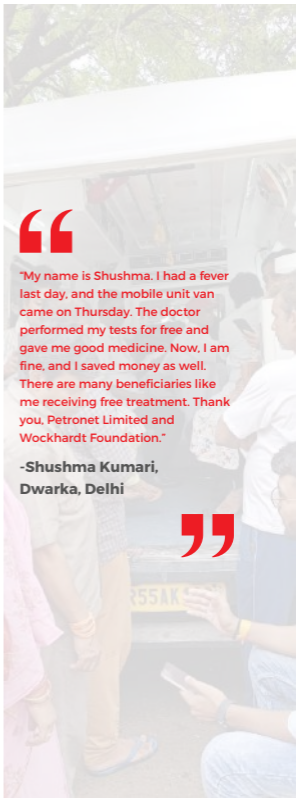
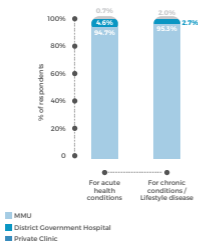


CHART 9: HEALTH CARE FACILITIES THE RESPONDENTS PREFER TO VISIT FOR TREATMENT OF ACUTE HEALTH CONDITIONS AND CHRONIC CONDITIONS / LIFESTYLE DISEASE



The study indicates that respondents predominantly prefer the Mobile Medical Unit (MMU) for both acute and chronic health conditions. The MMU is favoured overwhelmingly for treating acute conditions and is also the preferred choice for managing chronic or lifestyle diseases. In contrast, District Government Hospitals and private clinics are less favoured for both types of conditions, suggesting that the MMU effectively meets the community's healthcare needs.

CHART 10A: EXTENT TO WHICH THE TREATMENT PROVIDED BY THE MMU FOR ACUTE CONDITIONS IS EFFECTIVE

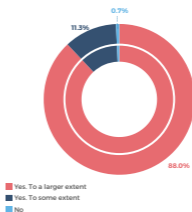
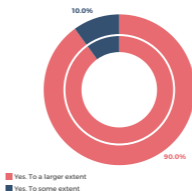


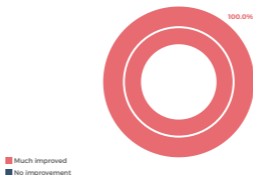
CHART 10B: EXTENT TO WHICH THE TREATMENT PROVIDED BY THE MMU FOR CHRONIC HEALTH CONDITIONS



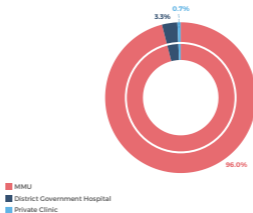
The study suggests that the treatment provided by the Mobile Medical Unit (MMU) is highly effective for both acute and chronic conditions. The majority of respondents feel that the MMU's treatment for acute conditions is effective to a larger extent, and a similarly high proportion find the treatment for chronic conditions to be highly effective as well. This indicates strong satisfaction with the MMU's services in addressing both types of health issues.



**MEDICAL STAFF
DIAGNOSING THE PATIENT**

CHART 11: OVERALL IMPROVEMENT OF HEALTH CONDITION

The study reveals that the primary reason respondents prefer the Mobile Medical Unit (MMU) over other healthcare facilities is the provision of free consultation, followed by the availability of free medicines. Additionally, the quality of doctor consultations and shorter travel distances are significant factors. The ability to independently access the service is less emphasised, suggesting that cost and convenience are the major drivers of preference.

CHART 12: THE HEALTH FACILITIES WHICH PROVIDE MEDICINES/ DRUGS THAT ARE VERY EFFECTIVE FOR FASTER RECOVERY

The study indicates that respondents overwhelmingly find the medicines provided by the Mobile Medical Unit (MMU) to be very effective for faster recovery.

In contrast, very few respondents view the medicines from District Government Hospitals or private clinics as effective. This underscores the MMU's superior efficacy in delivering quick and reliable medical treatment through its medications.

CHART 13A: EXTENT TO WHICH ABLE TO MAKE LIFESTYLE MODIFICATIONS TO BETTER MANAGE THE CHRONIC HEALTH CONDITIONS

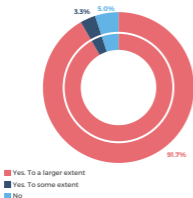
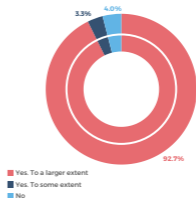


CHART 13B: EXTENT TO WHICH ABLE TO REDUCE THE SEVERITY OF ACUTE HEALTH CONDITIONS BECAUSE OF GETTING TREATMENT AT THE MMU

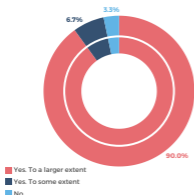


The study suggests that the Mobile Medical Unit (MMU) is highly effective in helping respondents manage and improve their health. A significant majority report being able to make substantial lifestyle modifications to better manage chronic health conditions due to the MMU's intervention. Similarly, the majority indicate a significant reduction in the severity of acute health conditions as a result of the MMU's treatment, highlighting its crucial role in improving overall health outcomes.



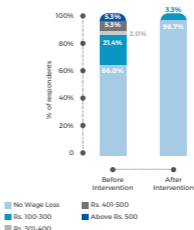
PATIENTS COLLECTING MEDICINES FROM MMU

CHART 14: EXTENT TO WHICH ABLE TO PREVENT THE WORSENING OF CHRONIC HEALTH CONDITIONS BECAUSE OF GETTING TREATMENT AT THE MMU



The study indicates that the Mobile Medical Unit (MMU) is highly effective in preventing the worsening of chronic health conditions. Most respondents report that the MMU's treatment has significantly helped in managing their chronic conditions, preventing further deterioration. This underscores the MMU's pivotal role in chronic disease management and its positive impact on long-term health stability.

CHART 15: LOSS OF WAGE DUE TO HOSPITAL VISIT - BEFORE & AFTER INTERVENTION

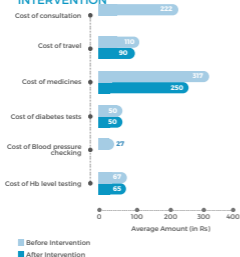


The study suggests that the intervention of the Mobile Medical Unit (MMU) has significantly reduced wage loss due to hospital visits. Prior to the intervention, a substantial number of respondents experienced wage loss, with some losing more than Rs. 100. After the intervention, the vast majority reported no wage loss, indicating that the MMU's services have effectively mitigated the financial impact of seeking medical care.



HEALTH CHECKUP OF PATIENTS

CHART 16: AVERAGE HEALTHCARE EXPENSES BEFORE & AFTER INTERVENTION



The study indicates that the Mobile Medical Unit (MMU) intervention has significantly reduced various healthcare-related expenses for respondents. The cost of consultation and blood pressure checks has been completely eliminated. There is a notable reduction in the cost of medicines, while the cost of travel has slightly decreased. However, the costs for diabetes tests and Hb-level testing have remained relatively stable. Overall, the MMU has alleviated the financial burdens associated with healthcare.



OPINIONS ON THE SERVICES OF MMU

CHART 17A: OPINION ON THE SERVICES OF MMU DOCTORS

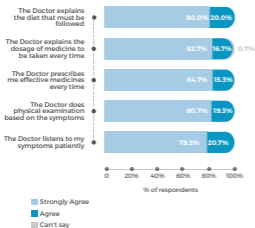
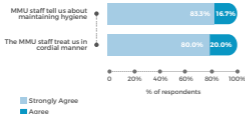


CHART 17B: OPINION ON THE SERVICES OF MMU STAFFS

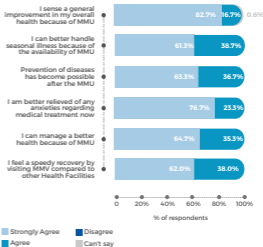


The study suggests a highly positive opinion towards the services provided by MMU doctors and staff. Respondents overwhelmingly agree that doctors listen patiently, conduct physical examinations, prescribe effective medicines, explain medication dosages, and provide dietary advice. Similarly, the MMU staff are perceived as cordial and informative, particularly in promoting hygiene. This reflects strong satisfaction with the healthcare services delivered by the MMU team.



HEALTH SCREENING IN THE COMMUNITY

CHART 18: IMPACT OF TREATMENT FROM MMU ON HEALTH



The study indicates that respondents have experienced significant positive impacts on their health due to treatment from the MMU. They report faster recovery, better health management, and relief from anxieties about medical treatment. There is a strong sense of improved disease prevention and better handling of seasonal illnesses. Respondents feel a marked improvement in their general health due to the MMU's services.



INTERVIEW WITH DOCTOR OF MMU

CHART 19A: OPINION ON THE WAITING TIME TO SEE THE DOCTOR BEING LESS AT THE MMU

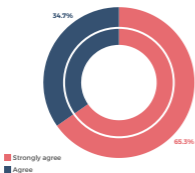
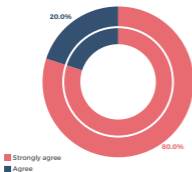


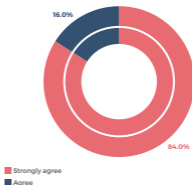
CHART 19B: OPINION ON DECREASE IN FINANCIAL BURDEN FOR MEDICAL CARE AFTER ACCESSING MMU



The study suggests that respondents highly appreciate the reduced waiting time to see the doctor at the MMU, significantly alleviating their financial burden for medical care.

Women and the elderly particularly benefit from better treatment accessibility through the MMU's services.

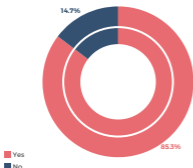
CHART 20: OPINION ON THE CONTINUATION OF THE MMU WITH ITS SERVICES IN THE COMMUNITY IN THE COMING YEARS



There is strong support among respondents for the continuation of MMU services in the community in the coming years, indicating high satisfaction with its impact and services.

QUESTIONS ON HEALTH AWARENESS

CHART 21: WHETHER ATTENDED ANY HEALTH AWARENESS SESSIONS CONDUCTED BY THE MMU



A significant majority of respondents have attended health awareness sessions conducted by the MMU, suggesting effective outreach and engagement efforts by the MMU in promoting health education.

CHART 22A: EXTENT TO WHICH THE INFORMATION PROVIDED WAS BENEFICIAL

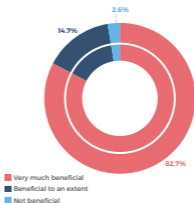
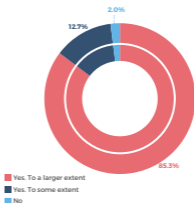
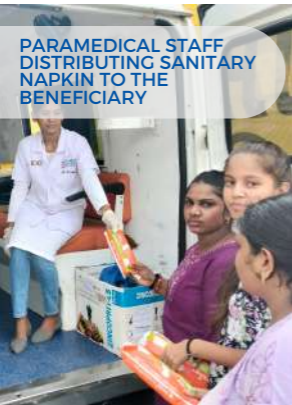


CHART 22B: WHETHER ABLE TO ADOPT BETTER HEALTHY BEHAVIOUR BECAUSE OF THE INFORMATION OBTAINED



The information provided in health awareness sessions by the MMU has been highly beneficial to most respondents, enabling them to adopt healthier behaviors to a significant extent.

PARAMEDICAL STAFF DISTRIBUTING SANITARY NAPKIN TO THE BENEFICIARY



PROJECT 3: CHARITABLE HOSPITAL AT DHARAMAWALA, DEHRADUN

KEY FINDINGS

CHART 1: GENDER-WISE DISTRIBUTION OF RESPONDENTS

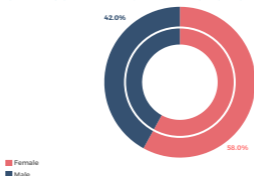


Chart 1 shows that the majority of the respondents were females as compared to males.

CHART 2: MONTHLY FAMILY INCOME OF THE RESPONDENTS

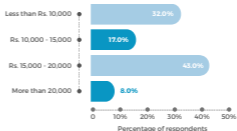


Chart 2 reveals that 1/3rd of the respondents belonged to families with a monthly family income of less than Rs.10,000, suggesting a lack of resources. This economic vulnerability underscores the need for such initiatives in these communities.

CHART 3: HEALTH CENTRES VISITED EARLIER FOR TREATMENT

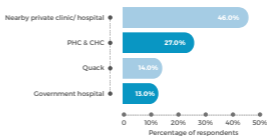


Chart 3 highlights that almost half of the respondents visited the nearby private clinic/hospital while a small number of them also visited quacks to avail medical care. This underscores the need for such initiatives to increase patient outcomes through safe and affordable healthcare facilities.

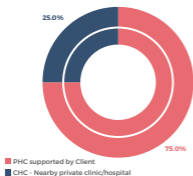
CHART 4: HEALTH CENTRES VISITED PRESENTLY FOR TREATMENT

Chart 4 showcases that more than 3/4th of the majority now visit the Primary Healthcare Centre supported by the client, testifying to the transition created towards accessing quality healthcare facilities.

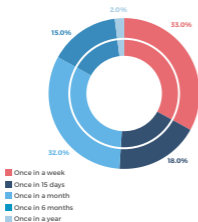
CHART 5: FREQUENCY OF VISITING HEALTH CENTRES

Chart 5 shows that 1/3rd of the respondents visited the health centres once a week while almost an equal number of them visited once a month. This suggests the relevance of such programs among communities with such significant healthcare needs.

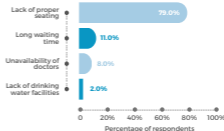
CHART 6: CHALLENGES FACED EARLIER AT PHC

Chart 6 demonstrates that a significant majority of the respondents faced a lack of proper seating arrangement in the PHC before the intervention, thereby pointing to the importance of improving the infrastructure of such healthcare centres to accommodate patient needs.

“

The infrastructure improvements have led to better quality and more efficient health services. The upgraded facilities have enabled the health centre to provide a higher standard of care and cater to the needs of the community more effectively.

-Narendra Pal
Saini, Gram
Pradhan

”

KEY IMPACTS

CHART 7: THE EXTENT TO WHICH THE PREMISES ARE CLEANER POST-INTERVENTION

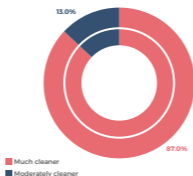


Chart 7 demonstrates that a significant majority of the respondents feel that the premises of the healthcare facility are much cleaner now as compared to earlier, highlighting the effectiveness of the initiative in creating clean and hygienic healthcare spaces.

CHART 8: AVAILABILITY OF VARIOUS FACILITIES AT THE HOSPITAL POST-INTERVENTION

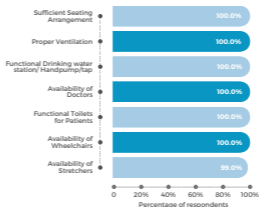


Chart 8 highlights that all respondents feel a positive change in the availability of various facilities at the hospital including sufficient seating arrangement, proper ventilation, functional drinking water station, availability of doctors, functional toilets for patients as well as accessibility of wheelchairs. This shows that the initiative has been successful in improving healthcare conditions and enhancing the quality of care provided at the hospital.

PATIENT WARD



INTERACTION OF SOULACE TEAM MEMBER WITH A BENEFICIARY

CHART 9: LEVEL OF IMPROVEMENT IN EXAMINATION BY DOCTOR

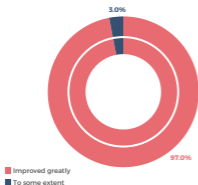


Chart 9 reveals that almost all the respondents feel that the level of examination done by the doctors at the hospital has improved greatly, highlighting the effectiveness of the program in providing the much-needed infrastructure support that supports enhanced diagnostic abilities.

CHART 10: MEDICINE AVAILABILITY FROM PHC

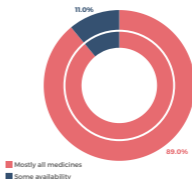


Chart 10 highlights that a significant majority of the respondents felt that mostly all medicines were available at the PHC which helps in avoiding delay in medical care due to logistical constraints in accessing medicines.

CHART 11: OVERALL IMPROVEMENT IN INFRASTRUCTURE AND SERVICES

■ Much better
■ No improvement

Chart 11 shows that all the respondents unanimously reported an overall improvement in the infrastructure and services. This highlights the effectiveness of the program in achieving its objectives of improving the medical care infrastructure.

CHART 12: OVERALL IMPROVEMENT OF HEALTH CONDITION

■ Much improved
■ No improvement

Chart 12 reveals that all the respondents reported much improved health conditions underscoring the impact created by the program on the lives of the communities.

PRESENT SEATING ARRANGEMENT IN THE HOSPITAL



3.3 SKILL DEVELOPMENT

PROJECT 1:

SKILL DEVELOPMENT TRAINING PROGRAMME IN PLASTICS TECHNOLOGY

PROJECT 2:

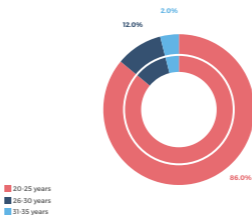
SKILL DEVELOPMENT PROGRAMME IN APPAREL SECTOR WITH APPAREL MADEUPS & HOME FURNISHING



PROJECT 1: SKILL DEVELOPMENT TRAINING PROGRAMME IN PLASTICS TECHNOLOGY

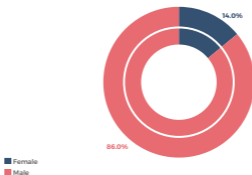
MAJOR KEY FINDINGS

CHART 1: AGE-GROUP WISE DISTRIBUTION



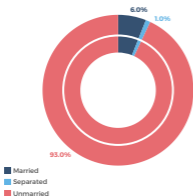
The majority of respondents are in the 20 to 25 age group, demonstrating that the program effectively bridges the gap in practical job skills for the younger groups, making them more competitive and better prepared for employment.

CHART 2: GENDER WISE DISTRIBUTION



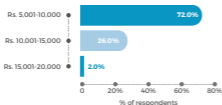
The majority of the respondents are male, comprising 86%, while 14% are female respondents.

CHART 3: MARITAL STATUS



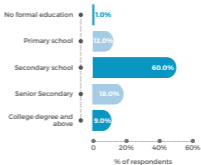
The study indicates that most participants in the program are unmarried, suggesting that the program primarily attracts young individuals who are likely focused on building their careers before starting families.

CHART 4: MONTHLY HOUSEHOLD INCOME



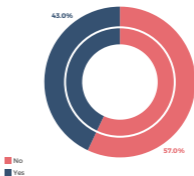
The study reveals that the program primarily serves individuals from lower-income households, indicating its focus on supporting those with limited financial resources. The small representation from higher income brackets points to a targeted approach aimed at economically disadvantaged participants.

CHART 5: QUALIFICATION



The study shows that most participants have a secondary school education, with a smaller number having attained higher levels of education. This indicates that the program is effectively reaching individuals with basic to moderate education levels, who may benefit from additional skill development to enhance their career prospects.

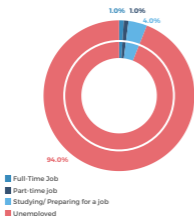
CHART 6: WHETHER RECEIVED ANY TECHNICAL TRAINING BEFORE JOINING THE PROGRAM



The study indicates that a significant portion of participants had no prior technical training before joining the program. This suggests that the program is reaching individuals who are new to technical skills, highlighting its role in providing essential training to those without previous experience in this area.

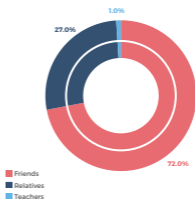


CHART 7: OCCUPATIONAL STATUS BEFORE JOINING THE COURSE



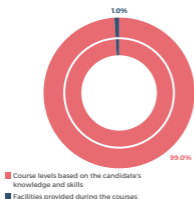
The study suggests that the majority of participants were unemployed before joining the course. This indicates that the program effectively targets individuals who are not engaged in any employment or formal study, offering them an opportunity to gain skills and improve their employment prospects.

CHART 8: SOURCE OF INFORMATION ABOUT THE ENROLLED SKILL DEVELOPMENT PROGRAM



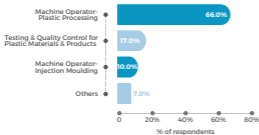
The study shows that most participants learned about the skill development program through friends, with a smaller proportion finding out through relatives. The minimal influence of teachers suggests that word-of-mouth and personal networks are the primary sources of information for potential enrollees.

CHART 9: TYPE OF INFORMATION RECEIVED DURING THE PRE-ENROLMENT PROCESS/ SESSION



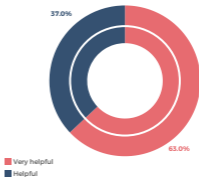
The study indicates that nearly all participants received information about the course levels aligned with their existing knowledge and skills, while only a small number were informed about the facilities provided. This suggests a strong focus on matching the program's offerings to the participant's skill levels, with less emphasis on details about course amenities.

CHART 10: NAME OF THE COURSE ATTENDED



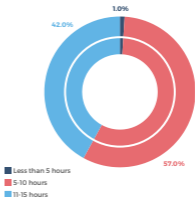
The study reveals that the majority of participants attended the Machine Operator-Plastic Processing course, indicating it as the most popular choice. Fewer participants opted for Testing and Quality Control or Machine Operator-Injection Moulding, with a small fraction exploring other courses. This suggests that the Machine Operator-Plastic Processing course is the primary focus of interest among the participants.

CHART 11: WHETHER THE THEORETICAL TRAINING SESSIONS WERE HELPFUL IN UNDERSTANDING THE CONCEPTS OF PLASTIC PROCESSING AND TESTING



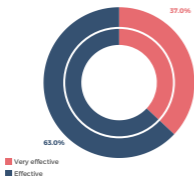
The study suggests that most participants found the theoretical training sessions either very helpful or helpful in understanding the concepts of plastic processing and testing. This indicates that the theoretical component of the program is effective in providing participants with a solid understanding of the subject matter.

CHART 12: NO. OF HOURS OF THEORY CLASSES ATTENDED PER WEEK ON AVERAGE DURING THE TRAINING PROGRAMME



The study suggests that most participants attended between 5 to 15 hours of theory classes per week. This indicates a moderate to intensive engagement with the theoretical aspects of the training, providing a substantial foundation for understanding the course material.

CHART 13: EXTENT TO WHICH THE PRACTICAL TRAINING SESSIONS ARE EFFECTIVE IN IMPROVING THE SKILLS IN HANDLING MACHINERY INDEPENDENTLY

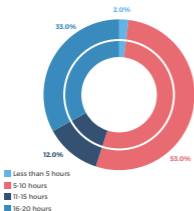


The study indicates that the majority of participants found the practical training sessions effective or very effective in enhancing their skills for handling machinery independently. This suggests that the hands-on components of the training are successfully building participants' competence in operating machinery on their own.



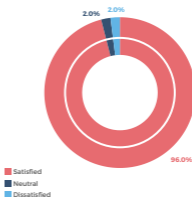
PLACEMENT BOARD

CHART 14: NO. OF HOURS SPENT PER WEEK ON PRACTICAL TRAINING SESSIONS DURING THE PROGRAMME



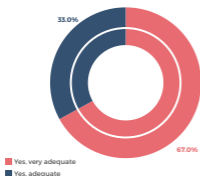
The study shows that most participants spent between 5 to 20 hours per week on practical training sessions. This range suggests a significant commitment to hands-on learning, with varying levels of engagement that likely contribute to the development of practical skills in handling machinery.

CHART 15: LEVEL OF SATISFACTION WITH THE PRACTICAL TRAINING FACILITIES AND EQUIPMENT PROVIDED



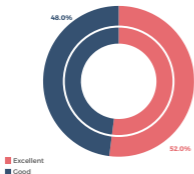
The study indicates that the vast majority of participants are satisfied with the practical training facilities and equipment provided. This high level of satisfaction reflects the effectiveness of the resources in supporting participants' hands-on learning experiences.

CHART 16: WHETHER RECEIVED ADEQUATE SOFT SKILL TRAINING TO IMPROVE THE COMMUNICATION SKILLS AND COMPUTER KNOWLEDGE



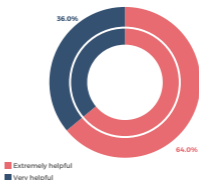
The study suggests that most participants felt they received adequate to very adequate soft skills training, including improvements in communication skills and computer knowledge. This indicates that the program successfully addressed these essential skills, contributing to the participants' overall development.

CHART 17: RATING OF THE ACCOMMODATION AND MESS FACILITIES PROVIDED DURING THE TRAINING PERIOD



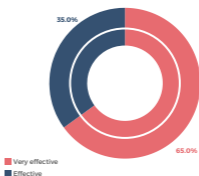
The study indicates that participants generally rated the accommodation and mess facilities as either excellent or good, reflecting overall satisfaction with these aspects of the training period. Additionally, the uniform and safety gear provided were uniformly praised for their sufficiency and quality, suggesting effective support in these areas.

CHART 18: EXTENT TO WHICH THE PLACEMENT ASSISTANCE PROVIDED BY CIPET IS HELPFUL IN SECURING A JOB



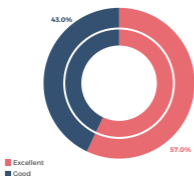
The study suggests that participants found the placement assistance provided by CIPET to be highly effective in helping them secure jobs. This indicates that the support provided in job placement is well-received and contributes significantly to participants' successful employment outcomes.

CHART 19: EXTENT TO WHICH THE COURSE MATERIAL PROVIDED FOR ENHANCING THE LEARNING EXPERIENCE IS EFFECTIVE



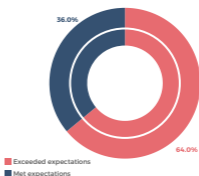
The study shows that most participants found the course material to be either very effective or effective in enhancing their learning experience. This suggests that the resources provided are well-aligned with the program's goals and significantly support participants' understanding and skill development.

CHART 20: OVERALL SUPPORT AND GUIDANCE PROVIDED BY THE TRAINERS/FACULTY DURING THE TRAINING



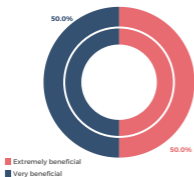
The study indicates that participants generally rated the support and guidance provided by trainers and faculty as excellent or good. This suggests a high level of satisfaction with the instructional support, contributing positively to the overall training experience.

CHART 22: EXTENT TO WHICH THE PROGRAMME MET THE EXPECTATIONS IN TERMS OF SKILL DEVELOPMENT AND JOB READINESS



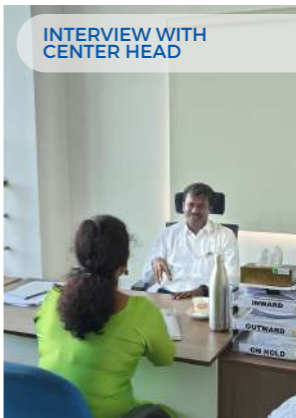
The study suggests that the program generally met or exceeded participants' expectations in terms of skill development and job readiness. This indicates that the program is largely successful in preparing participants for employment and aligning with their professional goals.

CHART 21: EXTENT TO WHICH THE ON-THE-JOB TRAINING OPPORTUNITIES ARE BENEFICIAL IN APPLYING THE SKILLS IN REAL-WORLD SCENARIOS



The study reveals that participants unanimously found the on-the-job training opportunities to be highly beneficial in applying their skills to real-world scenarios. This indicates that the practical experience provided is effectively bridging the gap between theoretical knowledge and real-world application.

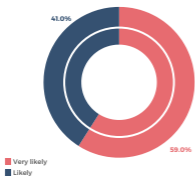
INTERVIEW WITH CENTER HEAD





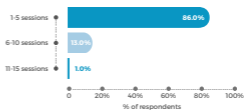
LAB EQUIPMENTS

CHART 23: EXTENT TO WHICH LIKELY TO RECOMMEND THIS PROGRAMME TO OTHERS SEEKING SKILL DEVELOPMENT OPPORTUNITIES



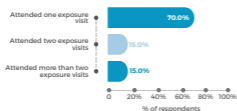
The study indicates that most participants are either very likely or likely to recommend the program to others seeking skill development opportunities. This suggests strong overall satisfaction and a positive perception of the program's value in enhancing career prospects.

CHART 24: NO. OF INDUSTRIAL TRAINING SESSIONS ATTENDED DURING THE ENTIRE DURATION OF THE PROGRAMME



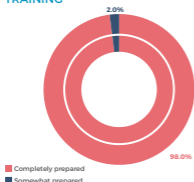
The study reveals that the majority of participants attended a limited number of industrial training sessions, with most engaging in fewer sessions. This suggests that the program predominantly provided a modest amount of practical exposure, with only a few participants experiencing more extensive industrial training.

CHART 25: WHETHER PARTICIPATED IN ANY EXPOSURE VISITS DURING YOUR COURSE TENURE



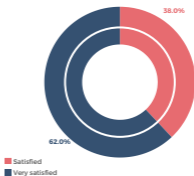
The study indicates that most participants attended at least one exposure visit during their course, with a smaller portion attending multiple visits. This suggests that the program includes valuable opportunities for participants to gain practical insights through exposure visits. Additionally, the fact that all respondents underwent an assessment after completing the course highlights the program's commitment to evaluating and reinforcing the skills acquired.

CHART 26: EXTENT TO WHICH PREPARED FOR THE ASSESSMENT TESTS AFTER COMPLETING THE TRAINING



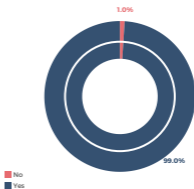
The study indicates that nearly all participants felt completely prepared for the assessment tests after completing the training. This suggests that the training program effectively equipped participants with the necessary skills and knowledge for successful evaluation.

CHART 27: LEVEL OF SATISFACTION WITH THE ASSESSMENT PROCESS CONDUCTED AFTER THE TRAINING



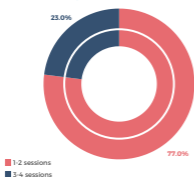
The study shows that a majority of participants were very satisfied with the assessment process conducted after the training, while the remaining were satisfied. This indicates that the assessment process was well-received and met the expectations of most participants.

CHART 28: WHETHER RECEIVED THE CERTIFICATE



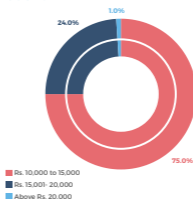
The study shows that nearly all participants received a certificate upon completing the program. This high rate of certification indicates effective administrative processes and a strong emphasis on formal recognition of participants' achievements.

CHART 29: NO. OF MOCK INTERVIEW SESSIONS WERE CONDUCTED AS PART OF THE JOB READINESS PREPARATION



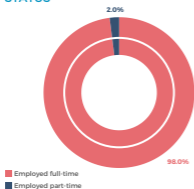
The study indicates that most participants experienced 1-2 mock interview sessions as part of their job readiness preparation, with a smaller number attending 3-4 sessions. This suggests that the program primarily offered a modest amount of mock interview practice, which may be sufficient for basic preparation but could be expanded for more comprehensive readiness.

CHART 31: SALARY RANGE OF THE FIRST JOB AFTER COMPLETING THIS COURSE



The study indicates that most participants secured their first job with a salary in the Rs. 10,000 to 15,000 range, with a smaller portion earning between Rs. 15,001 and 20,000. This suggests that while the program helps participants find employment, the initial salaries are generally moderate, with fewer attaining higher salary levels.

CHART 30: PRESENT EMPLOYMENT STATUS



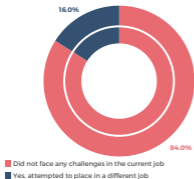
The study reveals that nearly all participants are employed full-time, indicating a high level of success in securing stable employment following the training program. This suggests that the program effectively supports participants in achieving significant employment outcomes.





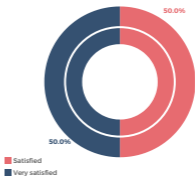
WORKSHOP

CHART 32: WHETHER THE CENTRE HAS PROVIDED SUPPORT AFTER THE FIRST PLACEMENT IF ENCOUNTERED ANY CHALLENGES



The study shows that most participants did not face any challenges in their current job, while a smaller portion who did encounter issues received attempts at placement in a different job. This indicates that the majority of participants were able to transition smoothly into their roles, and for those who faced difficulties, some level of additional support was provided.

CHART 33: OVERALL SATISFACTION WITH THE NAIPUNYAM SKILL TRAINING PROGRAMME

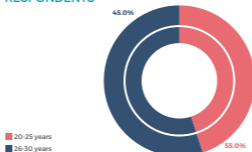


The study shows an equal split between participants who were very satisfied and those who were satisfied with the NAIPUNYAM Skill Training Programme. This indicates that the program is generally well-regarded, with all participants expressing positive feedback about their overall experience.

PROJECT 2: SKILL DEVELOPMENT PROGRAMME IN APPAREL SECTOR WITH APPAREL MADEUPS & HOME FURNISHING

MAJOR KEY FINDINGS

CHART 1: AGE GROUP-WISE DISTRIBUTION OF RESPONDENTS



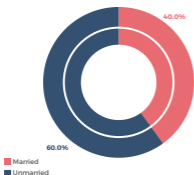
The data suggests that most respondents are in their late twenties, indicating a focus on individuals who are likely more established in their early careers. A smaller portion of respondents are in their early twenties, suggesting a mix of both new and slightly more experienced professionals in the sample.

CHART 2: GENDER-WISE DISTRIBUTION OF RESPONDENTS

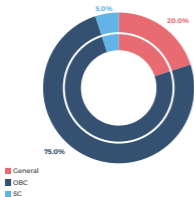


The data indicates that all respondents are female, suggesting that the sample is exclusively composed of women.

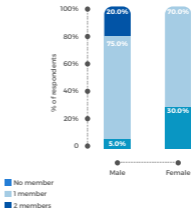


CHART 3: MARITAL STATUS OF RESPONDENTS

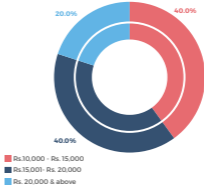
The data suggests that the majority of respondents are unmarried, indicating a higher representation of single individuals in the sample. A smaller proportion are married, showing a mix of different marital statuses among the respondents.

CHART 4: SOCIAL CATEGORY OF RESPONDENTS

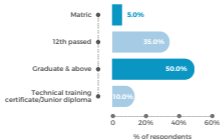
The data indicates that the majority of respondents belong to the OBC category, suggesting a significant representation of this social group. A smaller portion of the sample comes from the General category, with minimal representation from the SC category, highlighting the diverse yet uneven social composition of the respondents.

CHART 5: TOTAL NUMBER OF INCOME HOLDERS

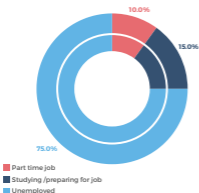
The data shows that most income holders are males with only one income-earning member, while a substantial number of females have no income holders.

CHART 6: APPROXIMATE MONTHLY FAMILY INCOME

The data suggests that respondents are evenly split between those with monthly family incomes in the Rs. 10,000 - Rs. 15,000 range and those in the Rs. 15,001 - Rs. 20,000 range. A smaller group has incomes above Rs. 20,000, indicating a concentration in the lower to mid-income brackets.

CHART 7: QUALIFICATION OF RESPONDENTS

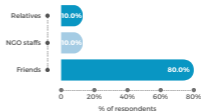
The data shows that the majority of respondents are graduates or hold higher qualifications, indicating a well-educated sample. A notable portion has completed 12th grade, while fewer have matriculated or obtained technical training certificates, suggesting a diverse range of educational backgrounds.

CHART 8: OCCUPATIONAL STATUS BEFORE JOINING THE COURSE

The data indicates that the majority of respondents were unemployed before joining the course, highlighting that the course targets individuals seeking new employment opportunities. A smaller number were part-time workers or preparing for a job, suggesting a diverse range of prior engagement among the participants.

CHART 9: INCOME BEFORE JOINING, IF PREVIOUSLY EMPLOYED

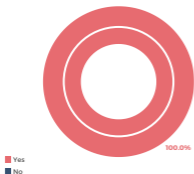
The data shows that all respondents who were previously employed had incomes in the lower range of Rs. 3,000 to Rs. 5,000, with no respondents earning more than Rs. 5,000. This indicates that those employed before joining the course had relatively low incomes.

CHART 10: SOURCE OF INFORMATION ABOUT THE ENROLLED SKILL DEVELOPMENT PROGRAM

The data suggests that most respondents learned about the skill development program through friends, indicating a strong reliance on personal networks for information. Fewer respondents were informed by NGO staff or relatives, highlighting that word-of-mouth played a significant role in program awareness.

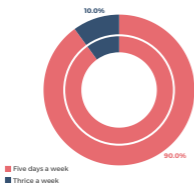
LEARNING

CHART 11: PRE-ADMISSION COUNSELING SESSIONS RECEIVED



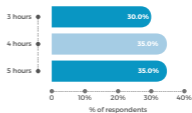
The data indicates that all respondents received pre-admission counselling sessions, suggesting that every participant was assisted in selecting the appropriate support course. This reflects a comprehensive support system in place for prospective students.

CHART 12: FREQUENCY OF CLASSES IN A WEEK



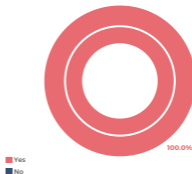
The data shows that the majority of respondents attend classes five days a week, indicating a more intensive and regular class schedule. A smaller portion has classes three times a week, suggesting a less frequent engagement.

CHART 13: DURATION OF EACH SESSION



The data indicates that the duration of each session varies, with respondents evenly split between sessions lasting 4 and 5 hours. A smaller group experiences sessions of 3 hours, suggesting a range of session lengths to accommodate different needs.

CHART 14: COMPLETION OF FULL TERM OF THE COURSE



The data shows that all respondents completed the full term of the course, indicating a high level of commitment and successful program adherence among participants.

CHART 15: ASSESSMENT AFTER COMPLETING THE COURSE

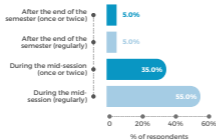
■ Yes
■ No

The data indicates that all respondents underwent an assessment after completing the course, suggesting that evaluations were a mandatory component of the program.

CHART 16: CERTIFICATE RECEIVED

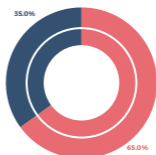
■ Yes
■ No

The data shows that all respondents received a certificate, indicating that certification was provided to every participant upon completion of the course.

CHART 17: FREQUENCY OF MOCK INTERVIEW TRAINING SESSIONS

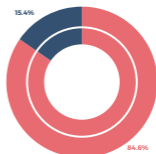
The data suggests that most respondents received training on mock interview skills

regularly during the mid-session, while a smaller number had this training once or twice during the same period. Fewer respondents received mock interview training either regularly or occasionally after the end of the semester.

CHART 18: JOB ACQUISITION WITH SUPPORT FROM SKILL DEVELOPMENT CENTRE

■ Yes
■ No

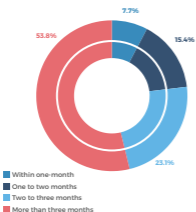
The data indicates that a majority of respondents secured a job with the support of the skill development centre, while a smaller portion did not achieve this outcome. This suggests that the centre has been effective in assisting a significant number of participants in finding employment.

CHART 19: PLACEMENT IN JOB-RELATED TO SKILL LEARNED DURING THE COURSE

■ Yes
■ No

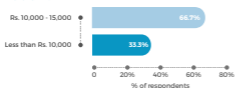
The data reveals that most respondents were placed in jobs related to the skills they learned during the course, indicating that the program effectively aligns training with employment opportunities. A smaller number did not find jobs related to their acquired skills.

CHART 20: WAITING PERIOD FOR PLACEMENT AFTER COMPLETING THE COURSE



The data indicates that a significant portion of respondents experienced a waiting period of more than three months for placement after completing the course. A smaller number found placement within one to three months, suggesting varying lengths of time to secure employment post-course.

CHART 21: SALARY DRAWN FROM THE FIRST JOB AFTER COMPLETING THE COURSE



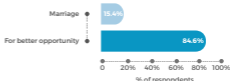
The data shows that most respondents received a salary between Rs. 10,000 and Rs. 15,000 from their first job after completing the course. A smaller number earned less than Rs. 10,000, indicating a generally moderate-income range for initial employment.

CHART 22: DURATION OF CONTINUING THE JOB PLACED BY THE CENTRE



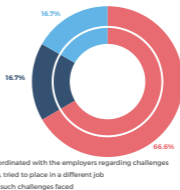
The data suggests that half of the respondents continued in their job placement for six to one year, while a smaller portion stayed for more than one year or less than six months. This indicates a range of job tenure among those placed by the centre.

CHART 23: REASONS FOR DISCONTINUATION OR NOT ACCEPTING THE JOB RECEIVED THROUGH CENTRE



The data indicates that the majority of respondents discontinued or did not accept the job received through the centre in pursuit of better opportunities. A smaller number did so due to marriage, reflecting personal reasons for not taking the offered position.

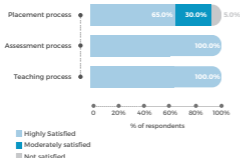
CHART 24: SUPPORT RECEIVED THROUGH THE CENTRE AFTER FIRST PLACEMENT



The data shows that a majority of respondents who faced challenges in their jobs received

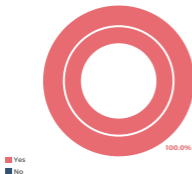
support from the centre by coordinating with employers. A smaller number were helped with finding a different job, while some did not encounter any challenges, indicating varied levels of support and experiences among respondents.

CHART 25: SATISFACTION LEVEL OF BENEFICIARY RELATED TO THE TRAINING



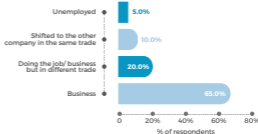
The data indicates that all respondents are highly satisfied with the teaching and assessment processes, while a majority are also highly satisfied with the placement process. A few are moderately satisfied with the placement process, and a very small number are not satisfied, suggesting overall strong satisfaction with the training program.

CHART 26: RELATION OF LESSONS TO ACTUAL PRACTICAL WORK IN THE WORKPLACE



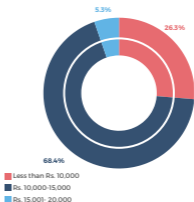
The data shows that all respondents were able to relate the lessons from the training to their practical work in the workplace, indicating that the course content was highly relevant and applicable to their job roles.

CHART 27: PRESENT EMPLOYMENT STATUS



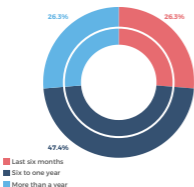
The data indicates that the majority of respondents are currently engaged in business, with a smaller group working or doing business in a different trade. A few have shifted to another company within the same trade, while a very small number are unemployed. This suggests diverse employment outcomes among the participants.

CHART 28: PRESENT MONTHLY INCOME



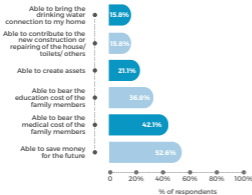
The data reveals that most respondents currently earn between Rs. 10,000 and Rs. 15,000 per month. A smaller portion earns less than Rs. 10,000, and very few earn between Rs. 15,001 and Rs. 20,000, indicating a concentration in the lower to mid-income range.

CHART 29: DURATION OF EMPLOYMENT IN THE PRESENT JOB



The data shows that nearly half of the respondents have been employed in their current job for six months to a year, while the rest are evenly split between being employed for less than six months and more than a year. This suggests a mix of recent and longer-term job stability among the participants.

CHART 30: POSITIVE CHANGES NOTICED IN THE LIVING STANDARD



The data indicates that over half of the respondents have noticed positive changes in their living standards, such as being able to save money for the future. A significant portion is now able to cover medical and education costs for family members, while a smaller group has managed to create assets, contribute to home improvements, or bring drinking water connections to their homes. This suggests a tangible improvement in the quality of life for many participants.



3.4 ENVIRONMENT

PROJECT 1:

**SUPPORTING SWACHHTA ABHIYAN AND DISASTER
MANAGEMENT ACTIVITIES OF BHARUCH
NAGARPALIKA**



PROJECT 1: SUPPORTING SWACHHTA ABHIYAN AND DISASTER MANAGEMENT ACTIVITIES OF BHARUCH NAGARPALIKA

CHART 1: AGE WISE DISTRIBUTION

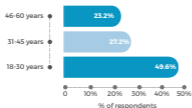


CHART 2: GENDER WISE DISTRIBUTION

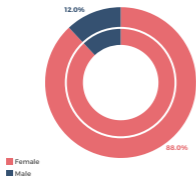


CHART 3: OCCUPATION WISE DISTRIBUTION

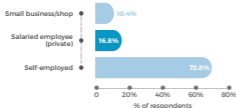
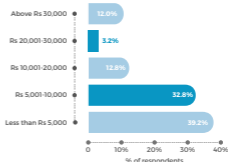


CHART 4: MONTHLY INCOME WISE DISTRIBUTION



- The majority of respondents were between the ages of 20 and 60, with the biggest representation being in the 18-30 age range.



88.0%

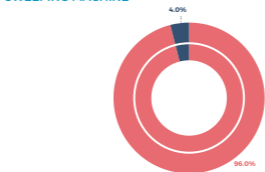
of the respondents surveyed were female.

- The majority of the respondents were self-employed.
- The most common monthly family income of the respondents ranged was less than ₹5,000.



KEY FINDINGS

CHART 5: FREQUENCY OF TRUCK MOUNTED ROAD SWEEPING MACHINE



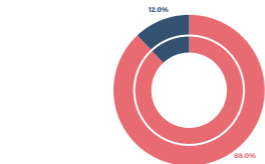
■ Daily
■ Several times a week



96.0%

of the respondents reported that the truck-mounted road sweeping machine is used daily for cleaning activities.

CHART 6: MAINTAINING CLEANLINESS IN BHARUCH



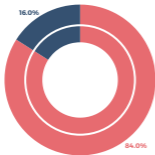
■ Some improvement in cleanliness
■ Greatly improved cleanliness



88.0%

of the respondents said that the truck-mounted road sweeping machine has contributed to maintaining cleanliness on roads and streets of Bharuch.

CHART 7: FIRE EMERGENCIES RESPONSE CAPABILITIES



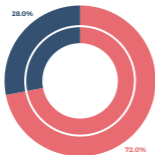
■ Some improvement in response capabilities
■ Greatly improved response capabilities



84.0%

of the respondents mentioned that the availability of a fire tender has enhanced the response capabilities for fire emergencies to some extent in Bharuch.

CHART 8: THINGS RECEIVED AS PART OF DRIVE



■ Soap kit
■ Swachhta book



72.0%

of the respondents received soap kits, and 28.0% received Swachhta books as part of the drive.

“

In the past eight months, I have personally been engaged and seen how the truck-mounted road sweeping machine has improved the roads in Bharuch. The machine works smoothly every day, keeping our main roads clean and safe. It's been well-maintained and hasn't had any technical problems. The fire tender has also been very helpful during emergencies, reducing damage quickly. With good training and ongoing support, I feel confident in handling both cleaning activities and fire emergencies. This initiative has really helped improve the cleanliness standards of our community.

Testimonial: 1 Arvindbhai Vansh, Fireman

”



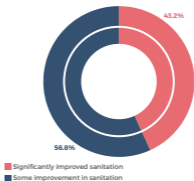


Sureshbhai Baraiya, a fireman in Bharuch, had actively participated in a project for the past eight months. He was integral to the daily operation of the truck-mounted road sweeping machine, which had markedly improved the city's roads without any operational difficulties. The machine was maintained on a regular schedule and had proven to be reliable, with no technical issues. Sureshbhai mentioned that he was highly satisfied with the maintenance support provided. The introduction of the road sweeping machine significantly enhanced cleanliness, especially on the main roads, which were cleaned promptly and efficiently. Additionally, the fire tender was frequently deployed for emergencies, arriving on time and effectively controlling fires to prevent or minimise damage. Suresh mentioned that he received thorough training on both the road sweeping machine and the fire tender, and he had felt well-prepared to manage cleaning activities and fire emergencies. Sureshbhai also believes that additional training and support would further improve their effectiveness in using these resources.

Testimonial: 1 Arvindbhai Vansh, Fireman

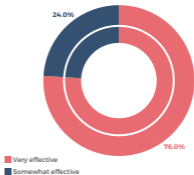


CHART 9: BENEFITS OF CONSTRUCTION OF TOILET BLOCKS



The majority of respondents reported benefits to the community in terms of sanitation and hygiene after the construction of toilet blocks in government schools.

CHART 10: LEVEL OF EFFECTIVENESS OF AWARENESS



The majority of the respondents found the drawing competitions and other educational initiatives very effective in engaging children and spreading awareness about the Swachh Bharat Abhiyan.





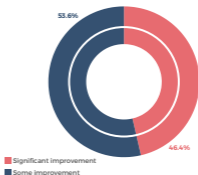
Being a member of the Swachh Bharat Abhiyan has been really satisfying for me. Distributing soap kits and Swachhta books has significantly improved our community's cleanliness habits. New toilet buildings in government schools have revolutionised sanitation conditions, benefiting many children. The educational programs, especially the drawing competitions, have engaged children and spread awareness about cleanliness in a fun way. These initiatives are about more than just cleanliness; they're about building a healthier future for everyone. I'm grateful to be part of such meaningful efforts.

Testimonial 2: (Community member)



INTERACTION WITH MACHINE OPERATORS

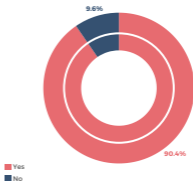
CHART 11: CONTRIBUTION OF AWARENESS PROGRAM



53.6%

of the respondents observed some improvement in cleanliness and environmental health through the cleaning and awareness program for coastal areas.

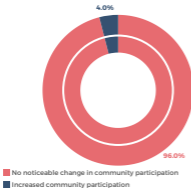
CHART 12: INTEREST IN FUTURE INITIATIVES AND ACTIVITIES



90.4%

of the respondents were interested in receiving more information or updates about future initiatives and activities related to Swachh Bharat Abhiyan.

CHART 13: COMMUNITY ENGAGEMENT AND PREPAREDNESS EFFORTS



96.0%

of the respondents observed no noticeable change in community participation, even after the implementation of the Swachhta Abhiyan and disaster preparedness efforts.

CHART 14: OUTREACH PROGRAM OR AWARENESS CAMPAIGNS



100.0%

of the respondents mentioned the outreach program's awareness campaigns were conducted to educate the community about the importance of cleanliness and disaster management.



Harishbhai, the Chief Officer in Bharuch, had been overseeing the project for the past four years. He praised the software's excellent efficacy and stated that there were only a few minor issues, largely with route and procedure configuration. To operate the cleaning machine nightly along established routes, techniques included connecting with neighbourhood people and roadside business owners, with top officials' approval. The community reacted positively and supported the idea. Since the installation of the machine, He noticed that Bharuch City's main roadways were being cleaned more thoroughly and quickly, and he thought these improvements would last. The machine's important contribution to keeping roadways clear of dust was one of the lessons learnt, which will likely impact new projects. He thanked Petronet LNG Limited for their support and suggested purchasing additional equipment for road sanitisation and an animal incinerator.

**Interview 2: Harishbhai,
Chief Officer, Bharuch**





100.0%

of the respondents were aware of the Swachh Bharat Abhiyan projects supported by Petronet LNG Limited before this survey.

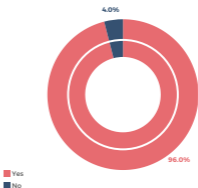


Since the Swachhta Abhiyan and disaster preparedness efforts started, I've seen that people in our community haven't really changed their habits much. However, the programs that teach us about cleanliness and disaster management have been very helpful. They've made us more aware and given us important knowledge to keep our surroundings clean and safe. I think these programs will keep helping our community and encourage us to be more involved and ready for any situation.

Testimonial 3: Community Member



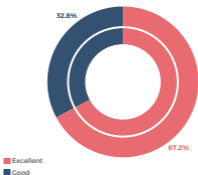
CHART 15: AREAS IMPROVEMENT NEEDED



96.0%

of the respondents believe that there are areas where improvements are needed in the utilisation or effectiveness of resources.

CHART 16: EFFECTIVENESS OF PETRONET LNG LIMITED'S CONTRIBUTION



62.7%

of the respondents reported that Petronet LNG Limited's contributions towards Swachh Bharat Abhiyan were excellent.

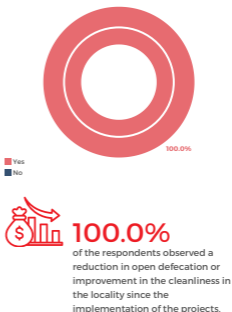
“

Himali Rana, who had worked as Chairman of Bharuch's sanitation department for the previous eight months, thought the effort was a success. After initially experiencing challenges with driver management, maintenance, operator training, and diesel supply for the machine provided by the company, these issues were resolved by outsourcing operations to Trunk Wheel Air Conditioner through a tender procedure. Strategies included working with ward members and community stakeholders to designate important routes for daily, eight-hour machine cleaning. The community has responded well, supporting the cleanup campaign. Himali saw great community satisfaction with the better and speedier cleanliness of Bharuch City's main roads following the machine's deployment, and she saw these changes as extremely sustainable.

**Interview 3: Himali Rana,
Chairman, Bharuch**

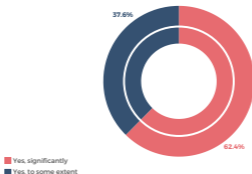
”

CHART 17: OBSERVED REDUCTION OR IMPROVEMENT



KEY FINDINGS

CHART 18: HEALTH & HYGIENE TALKS CONTRIBUTION



62.4%

of the respondents stated that the health and hygiene talks delivered by experts during Swachh Bharat Abhiyan activities contribute to increasing awareness about sanitation and cleanliness.

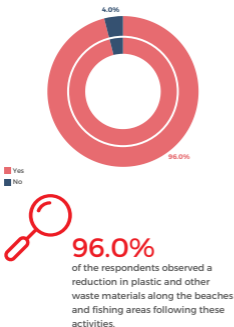
CHART 19: CHANGE IN BEHAVIOUR TOWARDS CLEANLINESS



100.0%

of the respondents noticed a change in behaviour or attitude towards cleanliness among community members after participating in the activities.

CHART 20: REDUCTION IN PLASTIC & OTHER WASTE MATERIALS



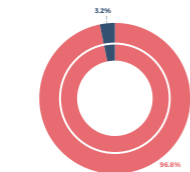
“

Since the Swachh Bharat Abhiyan activities started, our village has seen many good changes. All of us said that the health and hygiene talk by experts has helped us understand more about keeping things clean. Everyone noticed that people in our community are behaving better and caring more about cleanliness. Our toilet blocks are always clean and working well, according to everyone. We now also see less plastic and other waste around our beaches and fishing areas. All of us noticed this improvement. These changes show that the efforts to keep our village clean are working.

Testimonial 5: Project Beneficiary

”

CHART 21: LEVEL OF SATISFACTION WITH THE INITIATIVES



Very satisfied
Satisfied



96.8%

of the respondents were highly satisfied with the implementation of the Swachhta Abhiyan and Disaster Management initiatives.



For the last nine months, I have been leading the cleanliness project in Bharuch as the Chief Sanitary Inspector. Our approach involves using a cleaning machine at night along specific routes after talking with residents and businesses. It has been working well, and they also appreciate the efforts, we have noticed significant improvements in road cleanliness. I am confident that these changes will help a lot and am looking forward to getting more cleaning machines. I am grateful to Petronet for supporting us so well through all of this.

Testimonial 6: Mr. Yuvarajshih Narpatshih Sayani Chief Sanitary Inspector, Bharuch



SWEEPING TRUCK STAFF

IMPACT CREATED ACROSS MULTIPLE LEVELS



EDUCATION & SKILL DEVELOPMENT:



INDIVIDUAL LEVEL

- Enhanced computer and financial literacy skills among participants.
- Improved personal growth with better problem-solving, communication, and language abilities.
- Increased overall well-being and happiness due to program participation.



FAMILY LEVEL

- Improved financial stability and increased family income from enhanced personal finance knowledge.
- Better support for educational pursuits due to family encouragement and involvement.



DISTRICT LEVEL

- Greater digital and financial literacy contributing to the local economy and job market.
- Enhanced academic and cultural development among youth, fostering a more educated community.



STATE LEVEL

- Boost in employment rates and economic development through skill enhancement programs.
- Strengthening of educational and cultural initiatives, promoting state-wide awareness and growth.
- Growth in gender inclusivity and equality in educational opportunities.



NATIONAL LEVEL

- Contribution to national goals of digital literacy and financial inclusion.
- Alignment with Sustainable Development Goals (SDGs) and national policies.
- Promotion of sustainable development and economic growth through community empowerment programs.



HEALTHCARE:

INDIVIDUAL LEVEL

- Improve the accessibility of hassle-free healthcare facilities for individuals.
- Reduction in the time taken to receive diagnostic attention.
- Better patient outcomes, and improving overall physical well-being.
- Holistic experience of receiving reliable medical care.

FAMILY LEVEL

- Support to avoid medically induced financial burdens by relieving families from the economically weaker sections of the society.
- Reduced the psychological stress of patients and their families by providing reliable medical services.

COMMUNITY LEVEL

- Reduces the prevalence of medical emergencies, fostering a healthier environment by availability of quality healthcare facilities.
- The communities benefited from the knowledge and skills transfer as local healthcare workers received capacity building trainings.

STATE LEVEL

- The projects contributes significantly to enhancing the efficiency of the overall healthcare system by reducing the patient load at other public healthcare centres.
- The project contributed to improve the state's overall performance on health indicators.



ENVIRONMENT:



INDIVIDUAL LEVEL

- Promoting clean environment for better personal hygiene practices.
- Improved attitudes towards cleanliness, indicating a positive behavioural shift.



FAMILY LEVEL

- Reduced waste generation that promoted clean surrounding, ensuring cleaner and better society.



DISTRICT LEVEL

- Strong community involvement improved district-level cleanliness and disaster management, fostering community resilience.
- Efficient use of resources like sweeping machines and fire tenders enhanced district-wide sanitation and disaster preparedness operations.



STATE LEVEL


- The program was closely aligned to support state-level initiatives.
- High stakeholder satisfaction reflected successful CSR implementation, enhancing state-level perceptions.



NATIONAL LEVEL

- Contributions aligned with national goals in Swachh Bharat Abhiyan and disaster management, supporting nationwide sanitation and disaster resilience efforts.
- Significant impact demonstrated through behavioural change and environmental improvements contributed to national cleanliness and disaster preparedness agendas.





04

OECD
FRAMEWORK



RELEVANCE



Petronet LNG Limited's CSR initiative addresses critical needs by providing support across education, healthcare, skill development and environment with interventions are focused on the prioritized needs the projects ensure maximum benefits to last mile beneficiaries.



COHERENCE



The program is well-aligned with national policies and initiatives. It supports government objectives for urban transformation, skill enhancement & national healthcare mission ensuring that the project's goals are in harmony with broader national development strategies.



EFFECTIVENESS



The programs has effectively met its objectives by significantly improving the healthcare by means of increased accessibility, providing sustainable income sources to youths and taking care of the citizens in the larger spectrum.



EFFICIENCY



The project demonstrated high efficiency in utilizing resources, many of the interventions have given out benefits that has lasted for longer duration also there are many stages during the project implementation that have efficiently brought out the positive aspect of Petronet LNG Limited's CSR Initiatives.



IMPACT



A significant positive impact on health, livelihood, and environmental conditions which are well aligned with the CSR Policy of Petronet LNG Limited these interventions successfully enhanced and improved the lives of their beneficiaries these impacts are well mapped to provide long term benefits.



SUSTAINABILITY



The programs demonstrated strong sustainability measures by ensuring the ongoing functionality and regular monitoring during the project implementation along with design framework incorporated with long-term viability. The continued engagement and integration of local practices further contribute to the sustainability of all the CSR interventions of Petronet LNG's program.



Relevance



Coherence



Effectiveness



Efficiency



Impact



Sustainability

CONCLUSION

The collective impact of these diverse initiatives, supported by Petronet LNG Limited and its partners, reflects a strong commitment to improving community well-being across various sectors. From enhancing public health through infrastructure development, mobile medical units, and oxygen generation plants to promoting sustainable environmental practices and empowering individuals with vocational skills, each project has contributed significantly to addressing critical social challenges. The success of these initiatives not only underscores the effectiveness of targeted interventions but also highlights the potential of collaborative efforts between corporate entities and non-profit organizations in fostering sustainable development.

Moreover, these initiatives demonstrate a holistic approach to community upliftment, addressing both immediate needs and long-term sustainability. The emphasis on education, healthcare, and skill development ensures that communities are not only equipped to handle current challenges but are also empowered to build a better future. By bridging gaps in healthcare accessibility, improving public infrastructure, and providing opportunities for economic advancement, these projects have created a ripple effect, benefiting individuals, families, and the broader community.

The enduring positive outcomes of these efforts also illustrate the importance of continuous community engagement and the adaptation of solutions to local contexts. The high levels of satisfaction and the tangible improvements in quality of life reported by beneficiaries stand as a testament to the thoughtful design and execution of these programs. As these projects continue to evolve and adapt, they serve as a blueprint for how targeted, collaborative interventions can create meaningful and lasting change in underserved regions.