



CLARIFICATIONS FOR TENDER No. PLL/DEL/C&P/HR/2019/010
(Hiring of Security Services at Petronet LNG Ltd. , New Delhi)

Ref. No. PLL/DEL/C&P/HR/2019/010/QUERY/1-01

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Form 14	Price Bid Format - SOR	2	62 & 63

Query by Bidder :

Charges for relieving are not included in price schedule. Please clarify how relievers will be paid. Services charges for relievers is not included in price schedule.

PLL Response :

Bidder to refer Addendum PLL/DEL/C&P/HR/2019/010/ADD-1

Ref. No. PLL/DEL/C&P/IT/2019/003/QUERY/1-02

Section No	Description	Clause No	Page No
Form 14	Price Bid Format - SOR	2	62 & 63

Query by Bidder :

Security Guards and supervisors are not covered in ESIC. Please clarify how they will be covered in medical treatment. If medical insurance is to be provided the premium amount will be reimbursed by PLL or it should be included with the services charge. Please clarify.

PLL Response :

The Clause 5.20 in Scope of Work has mentioned that “The Contractor shall undertake to provide comprehensive accident insurance coverage in respect of every employee employed by him for carrying out Owner’s job. The contractor shall take Group Personal Accidental Policy with Mediclaim Coverage / provide ESIC benefits as applicable, and shall cover all personnel’s deployed at PLL across location under this policy.”

As the security guards as well as the security supervisor shall not be covered under ESIC, equivalent comprehensive accident insurance coverage shall be provided to all the personnel by the contractor. PLL shall reimburse the cost of premium paid by the contractor on annual basis. Also the amount shall not exceed 4.75% of the basic component of wages mentioned in SOR for this premium for insurance coverage. Thus, this shall not be quoted and shall not be included in service charge.

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Section No	Description	Clause No	Page No
C	Insurance	2.2 & 3.6	23 & 24

Query by Bidder :

Weather the amount of insurance premium will be reimbursed by PLL or it should be included in service charge?

PLL Response :

Same as response to Query No. 2.

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Section No	Description	Clause No	Page No
Section - D	Scope of Work	1.11	30

Query by Bidder: Clause No. 1.11 states that “As per Payment of Bonus Act, 1965, Section 10, the minimum bonus payable is 10% of the basic salary earned by the person in the year needs to be paid as bonus”.

In our humble opinion, Section 10 of the Act states that the minimum bonus shall be 8.33% of the salary or wages earned by the employee during the accounting year. In other organisations where we are providing Security Services Bonus is being paid @ 8.33% of the Basic Salary.

PLL Response :

‘The Payment of Bonus Act 1965’ specifies minimum bonus payable as 8.33% of basic component of wages and maximum bonus payable as 20% of basic component of wages. PLL has decided to pay 10% of basic component as bonus to all service providers on contractual terms. Also, bonus shall be payable once in a year, preferably at the time of Diwali Festival to the service providers by the contractor, though PLL shall be reimbursing bonus amount every month as part of invoice processing.

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Section No	Description	Clause No	Page No
Form 14	Price Bid Format - SOR	Note 10	63

Query by Bidder :

It is mentioned that "Service Charges (as per Table -1) cannot be ‘NIL / Zero’ or ‘1 Paisa / 1 Rupees’ or any unrealistic value in view of PLL. The Bid of Bidder quoting any such unrealistic value in order to win the contract shall be rejected & EMD of such Bidder shall be forfeited. PLL decision in such regards shall be final and binding. "



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Bidder wants to clarify the limit below which PLL shall assume the quoted value as un realistic for rejection such Bid.

PLL Response :

The monthly service charge shall not be below 1% of the basic monthly rate (as mentioned in SI No. 1 of Table -2 of FORM -14 of the tender document) of the subject manpower, any bidder quoting below the said value shall be deemed unrealistic and shall be rejected by PLL.

It is also clarified that , the quoted value (service charge) shall be fixed for the entire duration of the contract , and shall not change with change in minimum wage rate

Bidder has to quote absolute value in INR (for service charge in Table -1 of FORM 14) and not in percentage. PLL shall reject the Bid of any Bidder quoting the service charge in percentage value.

Refer addendum PLL/DEL/C&P/HR/2019/010/ADD-2. & PLL/DEL/C&P/HR/2019/010/ADD-3.